

**Workshop SERVICE SYSTEMS, 24 & 25 May 2016, VU University  
Amsterdam**

At the occasion of the graduation of Sihan Ding we organize a workshop that will bring together scientists and practitioners in the area of service systems. Focus is on but restricted to health care and call centers.

Well-known scientist and people from practice will give talks which will show on one side the current state of the art in applied science and on the other hand current practical scientific challenges.

Participation is open for everybody, for the whole workshop or part(s) of it.

Program: <https://goo.gl/TnFPpO>

Participation: free, but registration is required, by email to [m.m.a.vander.aa@vu.nl](mailto:m.m.a.vander.aa@vu.nl)

We hope to see you the end of this month

Regards,

Rob van der Mei and Ger Koole