## Stochastic Networks

A "system" such as a supermarket or a bank involves "customers" who arrive randomly over time and require service of random durations. Competition for service among the customers causes delays and customers typically must wait in queues (lines) before receiving service. Inside the system there may be only one service facility, yielding a single-server queue, or many facilities, yielding a complex queueing network in which customers move around among the facilities before departing. Service disciplines other than first-in-first-out (FIFO) might be employed such as last-in-first-out (LIFO), preemptive LIFO (P-LIFO), shortest-job-next (SJN), or processor sharing (PS). More generally, for the purpose of minimizing congestion or maximizing revenue, various control policies might be derived and then employed by the system, regulating both the arrival streams and servicing facilities. (Stochastic control theory)

Customers might really represent people or, in telecommunication models for example, might denote signals (requests to a WEB server) or travelling packets of information, or jobs sent to a printer. Arriving customers might also be partitioned apriori and along the way into classes and given different priorities for servicing; this yields multi-class models. In some situations, arrivals might even be turned away due to limited capacity or a finite waiting area; this yields loss models.

Customers $C_{0}, C_{1}, C_{2}, \ldots$ arrive to the system at random times $t_{0}<t_{1}<t_{2}<\cdots$, require service of random durations, then depart at random times $t_{0}^{d}, t_{1}^{d}, t_{2}^{d}, \ldots$ (not necessarily in the same order as arrival). The total amount of time spent in the system by $C_{n}$ is defined by $W_{n}=t_{n}^{d}-t_{n}$ and is called the sojourn time. Letting $N(t)$ denote the number of customer arrivals during the time interval ( $0, t$ ],

$$
L(t)=\sum_{n=0}^{N(t)} I\left\{t_{n}^{d}>t\right\}
$$

denotes the total number of customers in the system at time $t(I\{A\}$ denoting the indicator function for the event $A$, equal to 1 if $A$ occurs, 0 if not)

The evolution of the system "state" over time is described by a stochastic process $\{X(t)$ : $t \geq 0\}$ taking values in a general space, and it is usually of interest to also consider the embedded discrete-time process $\left\{X\left(t_{n}-\right): n \geq\right.$ $0\}$ where $X\left(t_{n}-\right)$ is the state as found upon arrival by $C_{n}$.

A famous law in queueing theory is Little's law,

$$
l=\lambda w,
$$

where

$$
\begin{aligned}
l & =\lim _{t \rightarrow \infty} \frac{1}{t} \int_{0}^{t} L(s) d s \text { (average number in system) } \\
w & =\lim _{n \rightarrow \infty} \frac{1}{n} \sum_{j=0}^{n} W_{j} \text { (average sojourn time) } \\
\lambda & =\lim _{t \rightarrow \infty} \frac{N(t)}{t} \text { (average arrival rate). }
\end{aligned}
$$

These long-run averages are defined (when they exist) almost surely along sample paths, and can also be expressed as expected values with respect to stationary distributions.

Whenever both $\lambda$ and $w$ exist and are finite, $l$ exists and $l=\lambda w$.

## Congestion in a FIFO single-server queue

$C_{n}$ arrives at time $t_{n}$, brings a service time $S_{n}$ (denoting the length of time required of the server), and waits in the queue if the server is busy. The delay of $C_{n}$ (time spent waiting in the queue (line) before entering service) is denoted by $D_{n}$ and satisfies the recursion

$$
\begin{equation*}
D_{n+1}=\left(D_{n}+S_{n}-T_{n}\right)_{+}, \quad n \geq 0 \tag{1}
\end{equation*}
$$

where $T_{n}=t_{n+1}-t_{n}$ denotes the $n^{\text {th }}$ interarrival time, and $a_{+}=\max \{a, 0\}$ is the positive part of $a$.

Sojourn time: $W_{n}=D_{n}+S_{n}$

The delay and sojourn time processes $\left\{D_{n}: n \geq 0\right\},\left\{W_{n}: n \geq 0\right\}$ measure congestion from the customers' point of view.

By imagining that service times represent work for the server and that the server processes the work at rate 1 unit per unit time, we can construct the workload
$V(t)=$ the sum of all remaining service times (whole or partial) in the system at time $t$. Under FIFO, $D_{n}$ is the work found by $C_{n} ; D_{n}=$ $V\left(t_{n}-\right)$. Workload can also represent the amount of water in a reservoir in which at time $t_{n}$, the amount $S_{n}$ of water is added to the reservoir, meanwhile water is drained out at constant rate 1 whenever the reservoir is not empty.

The worload process $\{V(t): t \geq 0\}$ measures congestion over time from the system's point of view.

Of intrinsic interest is studying steady-state (limiting as time tends to $\infty$ ) quantities such as

$$
P(D>x)=\lim _{n \rightarrow \infty} P\left(D_{n}>x\right),
$$

where $P\left(D_{n}>x\right), x \geq 0$ denotes the probability that the delay $D_{n}$ exceeds $x$ units of time.

Similarly

$$
\begin{aligned}
& P(V>x)=\lim _{t \rightarrow \infty} P(V(t)>x), x \geq 0 \\
& P(L>k)=\lim _{t \rightarrow \infty} P(L(t)>k), k \geq 0 \\
& P(W>x)=\lim _{n \rightarrow \infty} P\left(W_{n}>x\right), x \geq 0 .
\end{aligned}
$$

(Then, $l=E(L)=\sum_{k=0}^{\infty} P(L>k), w=E(W)=$ $\int_{0}^{\infty} P(W>x) d x ; l$ and $w$ are expected values.)

If we randomly choose a customer $C_{n}$ way out in the future, then this customer's delay $D_{n}$ is distributed as $D$. If we randomly choose a time $t$ way out in the future, then workload $V(t)$ at this time is distributed as $V$.

Classical Stochastic Assumptions: Exponential

Arrival times $\left\{t_{n}: n \geq 0\right\}$ form a Poisson process at rate $\lambda$ (equaivalently, the interarrivaltime sequence $\left\{T_{n}\right\}$ is independent and identically distributed (iid) with an exponential distribution: $A(x)=P\left(T_{n} \leq x\right)=1-e^{-\lambda x}, x \geq$ 0 ), and, independently, the service times at a given node $\left\{S_{n}\right\}$ are iid with an exponential distribution at rate $\mu ; G(x)=P(S \leq x)=$ $1-e^{-\mu x}, x \geq 0$.
$E(T)=1 / \lambda, E(S)=1 / \mu$, and $\rho \stackrel{\text { def }}{=} \lambda / \mu$.
$\rho$ represents the long-run rate at which work arrives to the system.

In the single-server case, this is called the $M / M / 1$ queue. When $\rho<1$ (stability), then $\{L(t)\}$ forms a positive-recurrent continuous-time Markov chain, and

$$
P(L \geq k)=\rho^{k}, \quad k \geq 0
$$

and

$$
P(D>x)=\rho e^{\mu(1-\rho) x}, x \geq 0
$$

Also, $V$ has the same distribution as $D$ via Poisson arrivals see time averages (PASTA);

$$
P(V>x)=\rho e^{\mu(1-\rho) x}, x \geq 0
$$

$L$ has a geometric tail and both Dand $V$ have an exponential tail.
( $W=D+S$ and so $P(W>x)=e^{\mu(1-\rho) x}, x \geq$ O, sojourn time is exactly exponential.)

More generally, consider a network with $J \geq 2$ nodes in which customers completing service at node $i$, independent of the past next join the queue at node $j$ with probability $P_{i, j}$ (Markovian routing), and service times at node $i$ are iid exponential with rate $\mu_{i}$, and arrivals (from the outside) to node $i$ are Poisson with rate $\lambda_{i}$. ( $P_{i, 0}=$ probability of departing the system.) $P\left(L_{i}>k\right)=\lim _{t \rightarrow \infty} P\left(L_{i}(t)>k\right)$, steady-state number of customers at node $i$.

Total arrival rates $\wedge_{i}$ (to each node $i$ ) can be computed via solving

$$
\wedge_{i}=\lambda_{i}+\sum_{j=1}^{J} \wedge_{j} P_{j, i}
$$

and if $\rho_{i} \stackrel{\text { def }}{=} \Lambda_{i} / \mu_{i}<1, i=1, \ldots, J$, (stability) then
$P\left(L_{1} \geq k_{1}, L_{2} \geq k_{2}, \ldots, L_{J} \geq k_{J}\right)=\rho_{1}^{k_{1}} \rho_{2}^{k_{2}} \cdots \rho_{J}^{k_{J}}$, product form geometric steady-state distribution for Jackson Networks.

Classical Stochastic Assumptions: iid finite MGF
Here, arrival times $\left\{t_{n}: n \geq 0\right\}$ form a renewal process at rate $\lambda$, that is, the interarrival-time sequence $\left\{T_{n}\right\}$ is independent and identically distributed (iid) with a general distribution: $A(x)=$ $P\left(T_{n} \leq x\right)$. Independently, the service times at a given node $\left\{S_{n}\right\}$ are iid with a general distribution: $G(x)=P(S \leq x)$. But $S$ is assumed to have a finite MGF: for all $\epsilon>0$ sufficiently small

$$
E\left(e^{\epsilon S}\right)=\int_{0}^{\infty} e^{\epsilon x} d G(x)<\infty
$$

This condition ensures that the tail of $S$ is approximately exponential (or better yet, $S$ might be bounded; e.g. $P(S \leq b)=1$ for some $b$ ):

$$
P(S>x) \leq c e^{-\epsilon x}, x \geq 0,
$$

where $c=E\left(e^{\epsilon S}\right)$. (Chebychev's inequality)

We refer to such an $S$ as being light-tailed because $P(S>x)$ tends to 0 fast, at worst like an exponential.

System performance it turns out is also lighttailed whenever $S$ is. For the FIFO singleserver queue, for example, it can be shown that $E\left(e^{\epsilon D}\right)<\infty$ and

$$
P(D>x) \leq c e^{\epsilon x}, x \geq 0 ;
$$

$D$ has a tail that is bounded by an exponential tail whenever $S$ is light-tailed.

Similarly there exists a $b>0$ and $0<c<1$ such that

$$
P(L>k) \leq b a^{k}, k \geq 0
$$

$L$ has a tail that is bounded by a geometric tail whenever $S$ is light-tailed.

With some further regularity conditions enforced, these approximations can be made asymptotically exact:

$$
\begin{aligned}
P(D>x) & \sim c e^{\epsilon x}, x \rightarrow \infty \\
P(L>k) & \sim b a^{k}, k \rightarrow \infty .
\end{aligned}
$$

(Large deviations theory, Cramér-Lundberg approximation, etc.)
where $a(x) \sim b(x)$ means that $a(x) / b(x) \rightarrow 1$ as $x \rightarrow \infty$.

Finally: Even in complex single-class networks with $J \geq 2$ nodes, system performance such as $W$ is light-tailed whenever all service times are so.

