## Theoretical Models of Generative Al in Economic Environments

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## generative AI.



## generative AI.

How Microsoft Is Creating an Democratized Al Assistant for Every Work Task and Function


Plug-ins
$6^{2} 545$


Microsoft 365 Apps

Microsoft Graph

- User Data
- Business Data


## Microsoft Copilot: Al for the Workplace

## impact of AI on tasks.



Comparing Traditional and LLM-based Search for Consumer Choice [Spatharioti, Rothschild, Goldstein, Hofman 2023] The Impact of AI on Developer Productivity: Evidence from GitHub Copilot [Peng, Kalliamvakou, Cihon, Demirer 2023] Measuring the Impact of AI on Information Worker Productivity [Edelman, Ngwe, Peng 2023]

## impact of AI on tasks.



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## impact of AI on tasks.

| Task | Accuracy Difference (\%) | P-value | Time Difference(\%) | P-Value |
| :--- | :---: | :---: | :---: | :---: |
| Information Retrieval | $(2.0) \%$ | 0.612 | $26.6 \%$ | $<0.001$ |
| Meeting Recap | $2.60 \%$ | 0.347 | $19.3 \%$ | 0.003 |
| Creation (Blog Post) | $(0.36) \%$ | 0.882 | $62.6 \%$ | $<0.001$ |

Comparing Traditional and LLM-based Search for Consumer Choice [Spatharioti, Rothschild, Goldstein, Hofman 2023] The Impact of AI on Developer Productivity: Evidence from GitHub Copilot [Peng, Kalliamvakou, Cihon, Demirer 2023] Measuring the Impact of AI on Information Worker Productivity [Edelman, Ngwe, Peng 2023]

## strategic reasoning of AI.



Using Large Language Models to Simulate Multiple Humans [Aher, Arriaga, Tauman Kalai 2023]
Using GPT for Market Research [Brand, Israeli, Ngwe 2023]

## strategic reasoning of AI.


(a) Single Laptop Option

(b) Two Laptop Options

(c) Two Toothpaste Options

Using Large Language Models to Simulate Multiple Humans [Aher, Arriaga, Tauman Kalai 2023]
Using GPT for Market Research [Brand, Israeli, Ngwe 2023] Large Language Models as Simulated Economic Agents [Horton 2023]

## strategic reasoning of Al.



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## economic settings.

## Primitives:

- nature: randomly selects state $\omega \in \Omega$ from known probability distribution
- human players: player $i \in\{1, \ldots, n\}$ has action space $A_{i}$ and information set $I_{i} \subseteq \Omega$


## Game:

- players select actions $\boldsymbol{a}=\left(a_{1}, a_{2}, \ldots, a_{n}\right)$
- player $i$ receives payoff $u_{i}(\boldsymbol{a}, \omega)$


## examples.

| Beckham <br> Pavarotti | opera | football |
| :---: | :---: | :---: |
| opera | $(10,9)$ | $(0,0)$ |
| football | $(0,0)$ | $(9,10)$ |

## bimatrix game:

- state is payoff matrix
- information set is state
- study actions selected in a Nash equilibria

auction game:
- state is values $v_{i}$ of players
- information set of $i$ is $i$ 's value
- study bids $b_{i}$ selected in a Bayes Nash equilibrium


## Al as an economic agent.

Information: detailed view of world

Like previous GPT models, the GPT-4 base model was trained to predict the next word in a document, and was trained using publicly available data (such as internet data) as well as data we've licensed. The data is a web-scale corpus of data including correct and incorrect solutions to math problems, weak and strong reasoning, selfcontradictory and consistent statements, and representing a great variety of ideologies and ideas.

## Al as an economic agent.

Information: detailed view of world
Incentives: Al chooses output to maximize encoded utility function


## Al as an economic agent.

Information: detailed view of world
Incentives: Al chooses output to maximize encoded utility function Agency: needs human intervention to take actions
Al actors (e.g., autobidders)


Algorithmic Pricing Facilitates Tacit Collusion [Musolff 2022]
How will the algorithms converge?

> Al advisors (e.g., copilots)


How will the Al be used?

## Al in economic settings.

Human agents choose actions with personalized Al assistant
Al can change beliefs, information sets of agents $\Rightarrow$ Payoffs change due to AI

Outcome: can see benefit or harm to human agents, especially if Al is misaligned


## Al in economic settings.

## Al-Augmented Primitives:

- nature: randomly selects state $\omega \in \Omega$ from known probability distribution
- humans: human $i \in\{1, \ldots, n\}$ has action space $A_{i}$ and information set $I_{i} \subseteq \Omega$
- Al-agents: agent $i \in\{1, \ldots, n\}$ has information set $J_{i} \subseteq \Omega$
- communication protocol: human $i$ and agent $i$ send messages resulting in transcript $\tau_{i}$


## Al-Augmented Game:

- humans communicate with their Al-agent resulting in transcript $\tau_{i}$
- humans simultaneously select actions $\boldsymbol{a}=\left(a_{1}, a_{2}, \ldots, a_{n}\right)$
- human $i$ receives payoff $u_{i}(\boldsymbol{a}, \omega)-c\left(\tau_{i}\right)$
- agent $i$ receives payoff $u_{i}\left(\tau_{i}, \omega\right)$


## examples.

| Beckham <br> Pavarotti | opera | football |
| :---: | :---: | :---: |
| opera | $(10,9)$ | $(0,0)$ |
| football | $(0,0)$ | $(9 w, 10 w)$ |

## bimatrix game:

- state is payoff matrix
- human info is state
- Al info is weather $w \in\{0,2\}$
- Al helps humans select better equilibrium

auction game:
- state is values $v_{i}$ of players
- human $i$ 's info is $i$ 's value
- Al $i$ 's info is signal of $-i$ 's value
- Al helps humans capture more surplus by shaving bids


## examples.

## Email game.

Primitives: two potential emails, $A$ and $B$

- nature selects one email to be superior, each selected with equal probability
- human information set is probability distribution and payoffs
- human action set is $A, B$ or $C=$ refine information set and select superior email
- Al has signal of state, correct with probability 0.9 , gets utility from reporting state
- Communication protocol: human may request signal from AI at cost of 1

Game: payoff is 5 for superior email, -10 for inferior email, and 1 for refining information set first (i.e., thinking costs -4 )

- Without AI, human chooses $C$ for payoff of 1 , society gets superior email for sure
- With AI, human follows AI for payoff of (0.9)(5) + (0.1)(-10) - $1=2.5$, society gets inferior email with some probability!


## outline.

## Al and Learning

Al and Persuasion



## learning.



## multi-armed bandits.

Problem: given arms (actions), time horizon $T$,

- planner chooses one arm in each time step
- arm yields reward from unknown distribution (state of nature).

Goal. minimize Regret $(T)=$ OPT reward @ $T$ - ALG reward @ $T$.
Assumptions:

- bandit feedback: only see reward of chosen arm
- IID rewards: independently across arms and time

Solutions. Optimum regret for multi-armed bandits is

- $\widetilde{O}\left(T^{2 / 3}\right)$ with non-adaptive exploration (explore-then-exploit, $\epsilon$-greedy)
- $\widetilde{O}\left(T^{1 / 2}\right)$ with adaptive exploration (decreasing $\epsilon$-greedy, UCB)


## prompting.



## prompting game.



## Stackelberg game.

| Follower |
| :---: | :---: | :---: | :---: |
| Leader |$b_{1}$

Game. Leader commits to an action $a \in A$, then follower (knowing $a$ ) selects an action $b \in B$.
Solution concept. Action profile ( $a^{*}, b^{*}$ ) is a Stackelberg equilibrium (SE) if

- Follower plays best-response to leader, i.e., $b^{*}\left(a^{*}\right) \in \operatorname{argmax}_{b \in B} v_{a^{*} b}^{F}$
- Leader plays optimal action anticipating follower, i.e., $a^{*} \in \operatorname{argmax}_{a \in A} v_{a b^{*}\left(a^{*}\right)}^{L}$

If $\boldsymbol{v}_{a b}^{L}=\boldsymbol{v}_{a b}^{F}$ for all $a \in A, b \in B$, leader and follower are aligned; else they are misaligned. Note: If leader and follower are aligned, payoffs are totally ordered and SE is best one.

## prompting as a Stackelberg game.

| Al-Agent | $b_{1}$ | $b_{2}$ | $b_{3}$ |
| :---: | :---: | :---: | :---: |
| Human |  |  |  |
| $a_{1}$ | $(10,9)$ | $(5,8)$ | $\times$ |
| $a_{2}$ | $\times$ | $\times$ | $(8,10)$ |

Primitives: one human player $H$ with Al-agent $A I$

- communication protocol (Stackelberg game): human (leader) commits to a prompt $a \in A$, then Al-agent (follower) selects response $b \in B$
- nature: randomly selects expected rewards $v_{a b}^{i}$ for transcript $a b$ and $i \in\{H, A I\}$ from distribution
- Al-agent: information set is support of payoff matrix distribution
- human: information set is support of payoff matrix distribution, action space is set of responses $\boldsymbol{B}$


## prompting as a Stackelberg game.

| Al-Agent <br> Human | $b_{1}$ | $b_{2}$ | $b_{3}$ |
| :---: | :---: | :---: | :---: |
| $a_{1}$ | $(10,9)$ | $(5,8)$ | $\times$ |
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## Stage game:

- human chooses $a$, then Al-agent chooses $b$
- human chooses action $b^{\prime} \in B$
- if $b^{\prime}=b$, payoffs are $r_{a b}^{i} \sim F\left(v_{a b}^{i}\right)$; else human payoff $r_{a b}^{i}=-\infty$

Question: Can human and Al-agent engage in repeated instances of stage game to learn payoff matrix while inducing low regret?

## repeated interactions.

## Learning setting:

- Neither human nor Al-agent know expected rewards, but learn them over time
- Commit to multi-armed bandit learning alg. for selecting messages in communication protocol
- Human uses $A$ as set of arms
- Al-agent uses $A \times B$ as set of arms
- In each round $t$, play stage game selecting strategies ( $a^{t}, b^{t}$ ) specified by learning algorithm

Definition. The regret of $i \in\{H, A I\}$ with respect to benchmark $\alpha$ is $R^{i, \alpha}=\alpha T-\sum_{t=1}^{T} r_{a^{t}, b^{t}}^{i}$.
Question: Can players choose learning algorithms that guarantee low regret with respect to (relaxation of) their payoffs in the Stackelberg equilibrium of the stage game with known rewards?

## related work.

Corralling bandits (equivalent to aligned setting).

- $O(\sqrt{T})$ regret using centralized control algorithm
[Maillard and Munos; 2011], [Agarwal, Luo, Neyshabur and Schapire; 2017], [Arora, Marinov and Mohri; 2021], [Pacchiano, Phan, Yadkori, Rao, Zimmert, Lattimore and Szepesvari; 2020]

Repeated Stackelberg games.

- leader controls actions of both players, observes both rewards
[Bai, Jin, Wang and Xiong; 2021], [Gan, Han, Wu and Xu; 2023]
- results in decentralized setting for constraints on payoff matrix and/or leader or follower behavior [Camara, Hartline and Johnsen; 2020], [Collina, Roth and Shao; 2023], [Haghtalab, Podimata and Yang; 2023]


## aligned setting.

Al-agent. Uses a learning algorithm whose expected regret at time $t$ is at most $R(t, \delta)$ with probability at least $1-\delta$, i.e., the algorithm has bounded anytime regret.

Human. Uses explore-then-commit with parameter $N$

- Select each prompt $a \in A$ a total of $N$ times
- Compute empirical mean reward of each prompt
- Commit to prompt with max empirical mean for remaining $T-K N$ rounds where $K=|A|$

Theorem. With probability at least $1-\delta$, regret with parameter $N$ is at most

$$
N K+T \cdot\left(\frac{R(N, \delta / 8 T)}{N}+2 \sqrt{\frac{2 \log (8 T / \delta)}{N}}\right)+K \cdot R(T / K, 4 \delta / T)
$$

Note: Choosing $N=\tilde{O}\left(T^{2 / 3}\right)$ gives $\tilde{O}\left(T^{2 / 3}\right)$ regret if Al-agent's algorithm has $\tilde{O}\left(T^{1 / 2}\right)$ regret.

## aligned setting.

Al-agent. Uses a learning algorithm whose expected regret at time $t$ is at most $R(t, \delta)$ with probability at least $1-\delta$, i.e., the algorithm has bounded anytime regret.

Human. Uses regret-adjusted UCB

- Select each prompt $a \in A$ once
- Compute regret-adjusted upper confidence bounds

$$
\tilde{\mu}_{a}(t)=\hat{\mu}_{a}(t)+\sqrt{\frac{2 \log \left(\frac{2 T^{2}}{\delta}\right)}{T_{a}(t)}}+\frac{1}{T_{a}(t)} R\left(T_{a}(t), \delta / 2 T^{2}\right)
$$

- Select prompt with maximum upper confidence bound

Theorem. With probability at least $1-\delta$, regret is at most $\widetilde{O}(\sqrt{T})$, i.e.,

$$
2 \sqrt{2 T \log \left(8 T^{2} / \delta\right)}+2 K \cdot R\left(T / K, \delta / 8 T^{2}\right)
$$

Note: If follower uses a regret-adjusted UCB algorithm, can still get $\tilde{O}(\sqrt{T})$ even if leader does not!

## Al and learning: aligned setting.

Model:

- Prompting as a repeated AI-augmented decision problem with uncertain rewards
- Reward uncertainty creates a two-sided learning problem


## Results:

- Can get regret bounds in aligned setting if human and AI use standard algorithms with carefully-tuned parameters that are even agnostic to other learner
- Can improve these bounds to optimal regret rates if human OR AI uses a regretadjusted UCB algorithm that takes into account learning rates of other


## nilsalioneas settino.

| Al-agent | $b_{1}$ | $b_{2}$ | $b_{3}$ |
| :---: | :---: | :---: | :---: |
| $a_{1}$ | $(10,9+\delta)$ | $(5,9-\delta)$ | $\times$ |
| $a_{2}$ | $\times$ | $\times$ | $(8,10)$ |

state of nature $\omega_{1}$

| Al-agent | $b_{1}$ | $b_{2}$ | $b_{3}$ |
| :---: | :---: | :---: | :---: |
| $a_{1}$ | $(10,9-\delta)$ | $(5,9+\delta)$ | $\times$ |
| $a_{2}$ | $\times$ | $\times$ | $(8,10)$ |

state of nature $\omega_{2}$

Observation: Explore-then-commit can induce linear regret with misalignment.

Human: | Al-agent: |
| :--- |\(\left(\begin{array}{ccccccc}a_{1} \& 10 \& a_{2} \& 8 \& a_{1} \& 5 \& a_{2} <br>

b_{1} \& 8 <br>
b_{1} \& 9+\delta \& b_{3} \& 10 \& b_{2} \& 9-\delta \& b_{3} <br>
Round 10 <br>
Round 2 \& Round 3 \& Round 4\end{array}\right)\left($$
\begin{array}{cc}a_{2} & 8 \\
b_{3} & 10 \\
\text { Rounds 5+ }\end{array}
$$\right)\)

## misaligned setting.

| Al-agent | $b_{1}$ | $b_{2}$ | $b_{3}$ |
| :---: | :---: | :---: | :---: |
| $a_{1}$ | $(10,9+\delta)$ | $(5,9-\delta)$ | $\times$ |
| $a_{2}$ | $\times$ | $\times$ | $(8,10)$ |

state of nature $\omega_{1}$

| Al-agent | $b_{1}$ | $b_{2}$ | $b_{3}$ |
| :---: | :---: | :---: | :---: |
| $a_{1}$ | $(10,9-\delta)$ | $(5,9+\delta)$ | $\times$ |
| $a_{2}$ | $\times$ | $\times$ | $(8,10)$ |

state of nature $\omega_{2}$

Theorem: For any choice of low-regret algorithms, either human or Al incurs linear regret in some state.

Intuition: If $\delta$ is small enough, either

- fail to distinguish $b_{1}$ from $b_{2}$, causing high regret to human or Al depending on algorithm choice
- spend many rounds to distinguish $b_{1}$ from $b_{2}$, causing high regret to Al in $\omega_{2}$

Key Issue: small utility difference for AI substantially changes target value for human

## misaligned setting.

| Al-agent | $b_{1}$ | $b_{2}$ | $b_{3}$ |
| :---: | :---: | :---: | :---: |
| $a_{1}$ | $(10,9+\delta)$ | $(5,9-\delta)$ | $\times$ |
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state of nature $\omega_{1}$

| Al-agent | $b_{1}$ | $b_{2}$ | $b_{3}$ |
| :---: | :---: | :---: | :---: |
| $a_{1}$ | $(10,9-\delta)$ | $(5,9+\delta)$ | $\times$ |
| $a_{2}$ | $\times$ | $\times$ | $(8,10)$ |

state of nature $\omega_{2}$

Approximate Stackelberg equilibria: each optimizes assuming worst case over small errors by other

- Let $B_{\epsilon}(a)=\left\{b \mid v_{a b}^{A I} \geq \max _{b^{\prime}} v_{a b^{\prime}}^{A I}-\epsilon\right\}$ be approximate best responses of Al-agent


## nisalioneo settino.

| Al-agent | $b_{1}$ | $b_{2}$ | $b_{3}$ |
| :---: | :---: | :---: | :---: |
| $a_{1}$ | $(10,9+\delta)$ | $(5,9-\delta)$ | $\times$ |
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state of nature $\omega_{1}$

| Al-agent |  |  |  |
| :---: | :---: | :---: | :---: |
| human | $b_{1}$ | $b_{2}$ | $b_{3}$ |
| $a_{1}$ | $(10,9-\delta)$ | $(5,9+\delta)$ | $\times$ |
| $a_{2}$ | $\times$ | $\times$ | $(8,10)$ |

state of nature $\omega_{2}$

Approximate Stackelberg equilibria: each optimizes assuming worst case over small errors by other

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- Let $A_{\epsilon}=\left\{a \mid \max _{b \in B_{\epsilon}(a)} v_{a b}^{H} \geq \max _{a^{\prime}} \min _{b^{\prime} \in B_{\epsilon}(a)} v_{a^{\prime} b^{\prime}}^{A I}-\epsilon\right\}$ be approximately optimal commitments by human assuming $A l$ is best-responding only approximately


## nisalioneo settino.

| Al-agent | $b_{1}$ | $b_{2}$ | $b_{3}$ |
| :---: | :---: | :---: | :---: |
| $a_{1}$ | $(10,9+\delta)$ | $(5,9-\delta)$ | $\times$ |
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state of nature $\omega_{1}$

| Al-agent |  |  |  |
| :---: | :---: | :---: | :---: |
| human | $b_{1}$ | $b_{2}$ | $b_{3}$ |
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state of nature $\omega_{2}$

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state of nature $\omega_{1}$

| Al-agent |  |  |  |
| :---: | :---: | :---: | :---: |
| human | $b_{1}$ | $b_{2}$ | $b_{3}$ |
| $a_{1}$ | $(10,9-\delta)$ | $(5,9+\delta)$ | $\times$ |
| $a_{2}$ | $\times$ | $\times$ | $(8,10)$ |

state of nature $\omega_{2}$

Approximate Stackelberg equilibria: each optimizes assuming worst case over small errors by other

- Let $B_{\epsilon}(a)=\left\{b \mid v_{a b}^{A I} \geq \max _{b^{\prime}} v_{a b^{\prime}}^{A I}-\epsilon\right\}$ be approximate best responses of Al-agent
- Let $A_{\epsilon}=\left\{a \mid \max _{b \in B_{\epsilon}(a)} v_{a b}^{H} \geq \max _{a^{\prime}} \min _{\left.b^{\prime} \in B_{\epsilon}(a)^{\prime}\right)} v_{a^{\prime} b^{\prime}}^{A I}-\epsilon\right\}$ be approximately optimal commitments by human assuming $A l$ is best-responding only approximately


## misaligned setting.

| Al-agent <br> human | $b_{1}$ | $b_{2}$ | $b_{3}$ |
| :---: | :---: | :---: | :---: |
| $a_{1}$ | $(10,9+\delta)$ | $(5,9-\delta)$ | $\times$ |
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state of nature $\omega_{1}$

| Al-agent <br> human | $b_{1}$ | $b_{2}$ | $b_{3}$ |
| :---: | :---: | :---: | :---: |
| $a_{1}$ | $(10,9-\delta)$ | $(5,9+\delta)$ | $\times$ |
| $a_{2}$ | $\times$ | $\times$ | $(8,10)$ |

state of nature $\omega_{2}$

## Relaxed Stackelberg benchmark:

$$
\text { Al benchmark } \inf _{\epsilon}\left(\min _{a \in A_{\epsilon}} \max _{b} v_{a b}^{A I}+\epsilon\right) \text { and human benchmark: } \inf _{\epsilon}\left(\max _{a} \min _{b \in B_{\epsilon}} v_{a b}^{H}+\epsilon\right)
$$

where minmax terms are benchmark given pessimistic play of other, $\epsilon$ term is regularizer, and we take inf to capture worst possible imperfection level of other thereby allowing for them to be a slow learner

## misaligned setting.

Explore Twice then Commit (EETC): given parameters $N_{1}$ and $N_{2}$, algorithm EETC( $N_{1}, N_{2}$ ) is as follows:

- Phase 1: Round-robin through arms for $N_{1}$ steps
- Phase 2: Round-robin through arms for $N_{2}$ steps
- Phase 3: Commit to arm with highest empirical mean in phase 2

Theorem. If AI runs explore-then-commit with $N=\tilde{O}\left(T^{2 / 3} \cdot|A \times B|^{-2 / 3}\right)$ exploration rounds and human runs $\operatorname{EETC}(N|B|, N)$, then both achieve $\tilde{O}\left(T^{2 / 3}\right)$ regret wrt relaxed Stackelberg benchmark.

Intuition: Human must be patient enough for Al to learn responses before committing to prompt.

Note: If human follows a slightly more robust algorithm (e.g., explore-then-EXP3), can get regret bound so long as Al is running any algorithm with good-enough convergence (e.g., active arm elimination).

## Al and learning: misaligned setting.

Model:

- Prompting as a repeated AI-augmented decision problem with uncertain rewards
- Reward uncertainty creates a two-sided learning problem
- Misalignment leads to strategic prompting, repeated Stackelberg game


## Results:

- Standard learning methods can lead to high regret
- Can achieve low regret for both AI and human with decentralized learning algorithms so long as human accounts for Al imperfections while learning
- Better regret bounds are possible for partially-aligned preferences


## outline.

## Al and Learning

Al and Persuasion



## persuasion.



## binary persuasion.

## Sender:

- a seller of a product,
- utility 1 if product purchased, 0 otherwise


## Receiver:

- a potential buyer of product,
$\{1$ if purchased product and high quality
- utility $=\{-1$ if purchased and low quality

0 otherwise

State: quality of product

## binary persuasion.

Example: product high quality with probability 0.4

| messaging policy | seller utility |
| :--- | :--- |
| Always recommend purchase | 0 (buyer never buys) |
| When high quality, recommend purchase <br> When low quality, recommend no purchase | 0.4 (buyer buys when recommended to) |
| When high quality, recommend purchase <br> When low quality, recommend purchase with prob. $2 / 3$ | 0.8 (buyer buys when recommended to) |

Proof sketch: Policy recommends purchase as often as possible since receiver is exactly indifferent when receiving a purchase recommendation.

## P[high|purchase]

$$
\begin{aligned}
& =P[\text { purchase|high }] P[\text { high }] /(P[\text { purchase|low]P[low] }+P[\text { purchase|high }] P[\text { high }]) \\
& =1 * 0.4 /(1 * 0.4+2 / 3 * 0.6)=1 / 2
\end{aligned}
$$

## binary persuasion.

Example: messaging policy sensitive to prior

1. product high quality with probability 0.4

- recommend purchasing low quality product with probability $2 / 3$
- results in seller utility of 0.8

2. product high quality with probability 0.2

- recommend purchasing low quality product with probability $1 / 4$
- results in seller utility of 0.4


## private signal.

Buyer receives private signal correlated with state.


If seller doesn't know what news buyer received, what is best messaging policy?

## private signal.

## Example: messaging policy with private signal

| news <br> quality | good | bad |
| :---: | :---: | :---: |
| high | 0.2 | 0.1 |
| low | 0.3 | 0.4 |

joint dist. of signal and state

## Buyers:

- signal: $\operatorname{Pr[good~news]~}=\operatorname{Pr[bad~news]~}=0.5$
- beliefs: $\operatorname{Pr[high|good~news]~}=0.4, \operatorname{Pr[high|bad~news]}=0.2$

Sender strategy: recommend purchase when high quality and with probability q when low quality *

- target optimists: set $q=2 / 3, \operatorname{Pr}[$ sale $]=0.4$
- target pessimists: set $q=1 / 4, \operatorname{Pr}[$ sale $]=0.3+(0.25)(0.7)=0.475$
* Optimal strategy targets either optimistic or pessimistic buyers

If seller is told buyer beliefs, can achieve $\operatorname{Pr}[$ sale $]=(0.5)(0.8)+(0.5)(0.4)=0.6$.

## persuasion with Al.



## model (binary setting).

## Setting:

- $\quad$ Set of state distributions $\mathcal{T}, \mathbf{p}_{\tau} \in[0,1]$ for $\tau \in \mathcal{T}$
- State is $\omega=1$ with probability $\mathbf{p}_{\tau}$ and 0 otherwise
- True state distribution $\tau^{*} \in \mathcal{T}$ known to receiver
- "Second-order prior" $\tau^{*} \sim \mathcal{P}(\mathcal{T})$ known to sender

Interpretation: Equivalently, there is a joint distribution of state and signal (first draw signal and then draw state)

- receiver has some information about state (i.e., the signal) that it got from a source that isn't the sender
- sender doesn't know what information the receiver has but is given knowledge of the state after committing to sales pitch


## model (binary setting).

## Game:

1. State distribution $\tau^{*} \sim \mathcal{P}(\mathcal{T})$ is realized
2. Sender chooses set of $K$ queries, uses them to prompt Al
3. Sender commits to a signaling policy $\sigma: \Omega \rightarrow \mathcal{M}$
4. State $\omega \sim \mathbf{p}_{\tau^{*}}$ is realized
5. Sender sends signal $m \sim \sigma(\omega)$
6. Receiver forms posterior $\mathbf{p}_{\tau^{*}} \mid m$, takes action $a \in\{0,1\}$

Sender: utility $u_{S}(\omega, a)=a$
Receiver: utility $u_{R}(\omega, a)=a \cdot \omega+a \cdot(\omega-1)$

## related work.

## Bayesian persuasion (BP):

- Robust BP: worst-case optimal message policy over sender uncertainty [Dworczak and Pavan 2022], [Hu and Weng 2021], [Kosterina 2022], [Parakhonyak and Sobolev 2022], [Zu et al. 2021]
- Online BP: sender interacts with sequence of receivers, minimizes regret [Castiglioni et al. 2020], [Castiglioni et al. 2021], [Bernasconi et al. 2023]


## Learning:

- Stackelberg games: learn optimal strategy to commit to from query access [Letchford et al. 2009], [Balcan et al. 2015], [Peng et al. 2019]
- Pure exploration in bandits: predict best action after $K$ rounds of exploration [Bubeck et al. 2009], [Chen et al. 2014], [Xu et al. 2018]


## Al as receiver simulator.

## Simulation queries:

"If I use message policy $\sigma$ and send message $m$, what would receiver do?"
Theorem: A receiver simulator is equivalent to a threshold-based separation oracle.

Proof:

- For any $(m, \sigma)$, there is some state distribution $p$ s.t. receiver is indifferent.
- Buyer purchases for all higher $p^{\prime}>p$; does not purchase for all lower $p^{\prime}<p$.



## binary persuasion.

Challenge: Seller utility can be non-monotone in target type.


## value of queries.

## Gain from single query:



## value of queries.

## Submodularity:



## optimal query policy.

## What set of queries should sender select to maximize utility?

Greedy: A polynomial-time constant-approximation given submodularity result.

Dynamic Program: A polynomial-time optimal algorithm.

1. Compute optimal sender value for any subinterval of types.
2. Value of $K$ queries $=$ sum of best split given $K-1$ remaining queries in prefix.


Note: Important that simulation queries induce thresholds; if AI produces partitions in an exogenous set $Q$, then the problem is NP-hard via reduction from set cover.

## persuasion with Al.

## Model:

- Receivers with additional signals of product quality
- Al as a simulator of receiver choice
- Equivalent to a separation oracle on state distribution


## Results:

- Value of queries submodular
- Optimal query policy in simulation setting
- Additional results for non-binary setting


## conclusion.

AI +X :

- Al and Persuasion
- Al and Learning
- Al and Collaboration

Impact of AI on jobs and the economy:

- Randomized experiments of copilot in workplaces
- Production function of firms with Al and impact on market equilibria

Data markets for training AI

