

# Operational Challenges of Communication Networks

LNMB conference, jan 14, 2016 Lunteren



Dr. Richa Malhotra  
Product Manager Network Services, SURFnet



# Outline

- Introduction to SURFnet
- The SURFnet network and some generic operational challenges
- New trends in ICT, their consequences on the SURFnet network and the resulting challenges

# SURF

**SURF**

SURF is the collaborative ICT organisation for Dutch higher education and research. SURF offers students, lecturers and scientists in the Netherlands access to the best possible internet and ICT facilities.

**SURF NET**

ensures that researchers, lecturers and students can work together in a simple and robust manner using ICT. To enable the most effective use of ICT, SURFnet supports, develops and operates advanced, reliable and interconnected ICT infrastructure networks.

**SURF MARKET**

negotiates with ICT providers on behalf of institutions connected to SURF, offering them a selection of software, cloud services, digital content, ICT services and hardware, and all at competitive prices.

**SURF SARA**

is the Netherlands' national supercomputing centre. SURFsara supplies high-performance computing (HPC) services, data storage, network research and visualisations to the academic and business communities.

# SURFnet

## Mission

To improve higher education and research by promoting, developing and operating a trusted, connecting infrastructure that facilitates optimum use of the possibilities offered by ICT.

## Vision

We make a unique contribution by ensuring that researchers, instructors, and students can work together simply and effectively by linking individuals and teams seamlessly together and by giving them access to services, data, and tools and by encouraging and developing new ICT applications.

## Results



### Network infrastructure

a hybrid fixed-wireless network as the basis for all collaboration, providing efficient, unlimited data transport.



### Collaboration infrastructure

a pioneering collaboration environment that seamlessly connects systems, services, tools, and people

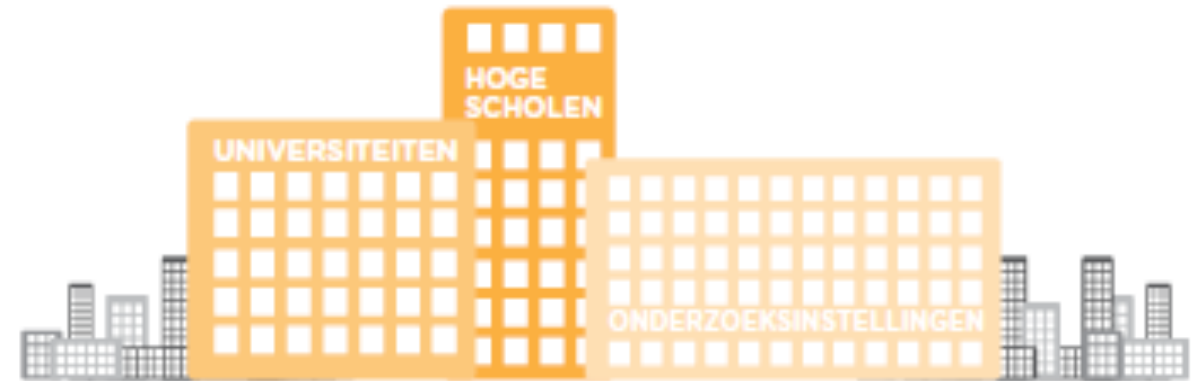


# SURFnet

- 14 research universities
- 42 universities of applied sciences (*hogescholen*)
- 8 academic hospitals
- 40 professional education institutions (*MBO*)
- Research Institutions such as
  - Astron, Nikhef, AMOLF, CWI
  - National Library of the Netherlands (*Koninklijke Bibliotheek*)
  - Netherlands Organisation for Scientific Research (NWO)
  - Royal Netherlands Academy of Arts and Sciences (KNAW)
  - TNO, Novay
- Commercial R&D institutions
- International cooperation



**SURF is a partnership of and for institutions for higher education and research**



# State of the art network infrastructure



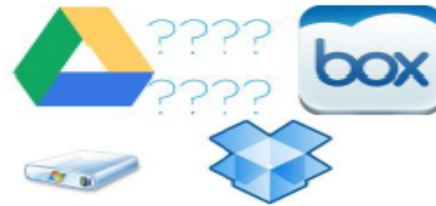
Cloud services



NL Light

Lightpath

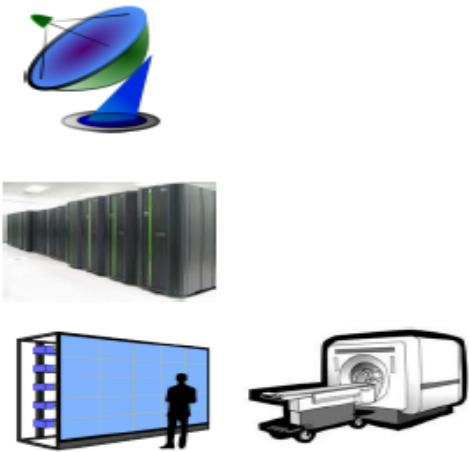
The rest of the Internet



Wireless



Research Infrastructures



- Unlimited data transport supporting big data
- Connecting users and services to each other and to the world
- Optimal use of cloud services via Netherlight
- Wireless and mobile (LTE) access through eduroam
- On demand connectivity

# Fixed Network Services

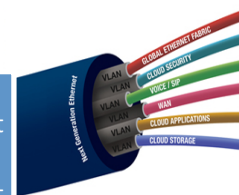
SURFinternet



SURFlichtpaden



Multi  
Service Port  
Vs Single  
Service port



NetherLight



On demand



# Who are our users??

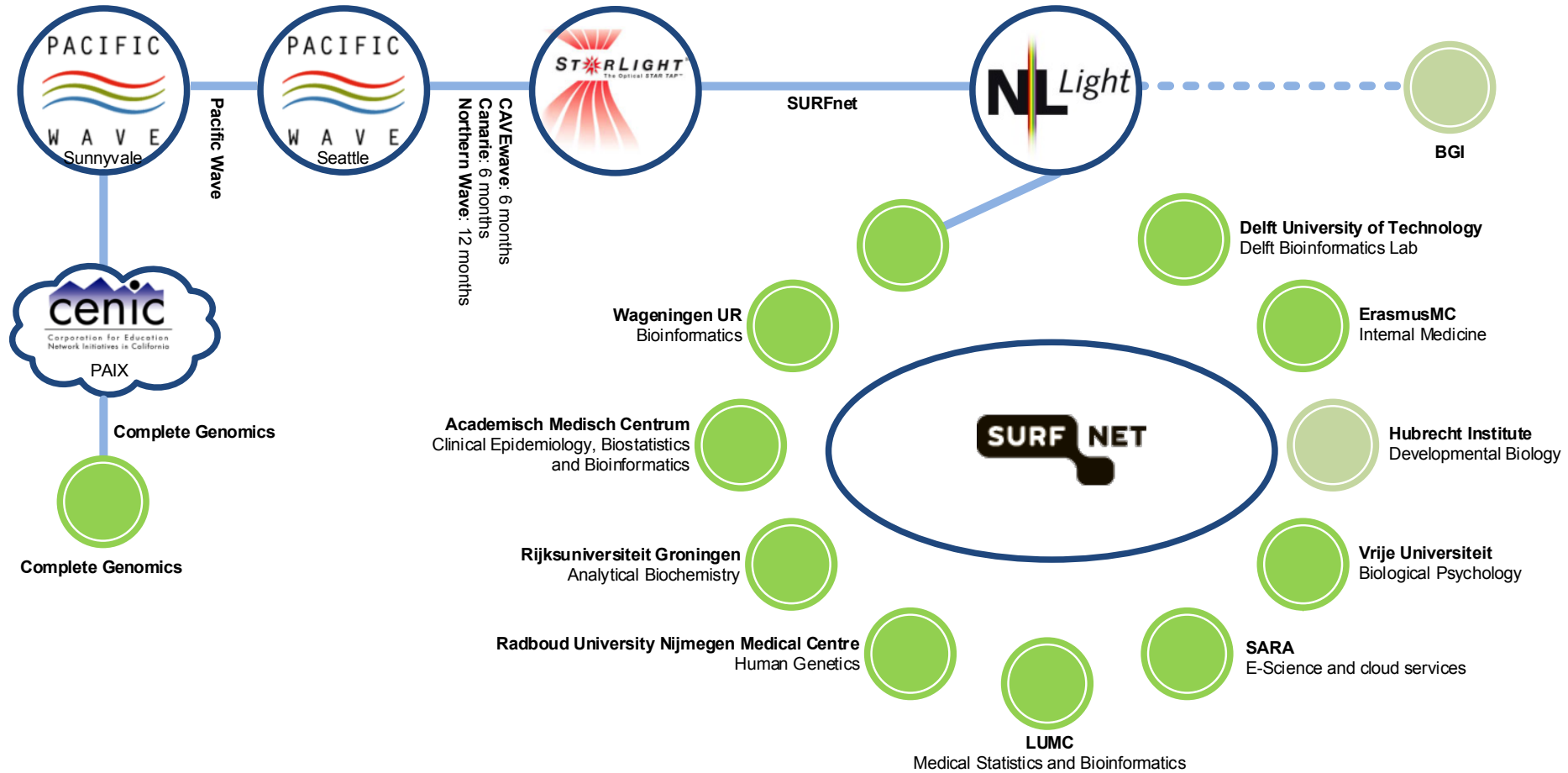
## Big Data

- Large/complex/rapidly changing datasets used by researchers require large-scale computing, advanced visualization, high-speed networking, combined with high-quality user support.
- Need for highly advanced e-infrastructure.

<https://www.esciencecenter.nl/project/esalsa>

But also Internet connectivity for about 1 million end-users

# Genomics



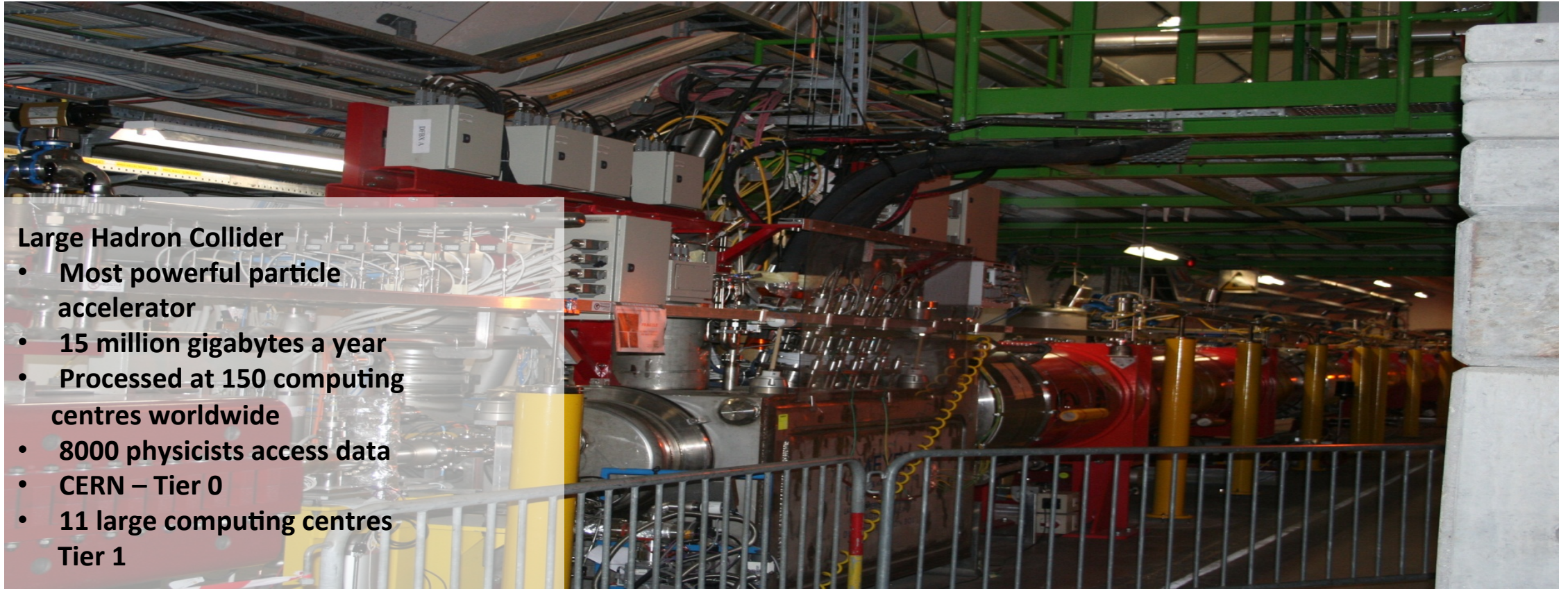


# Astronomy





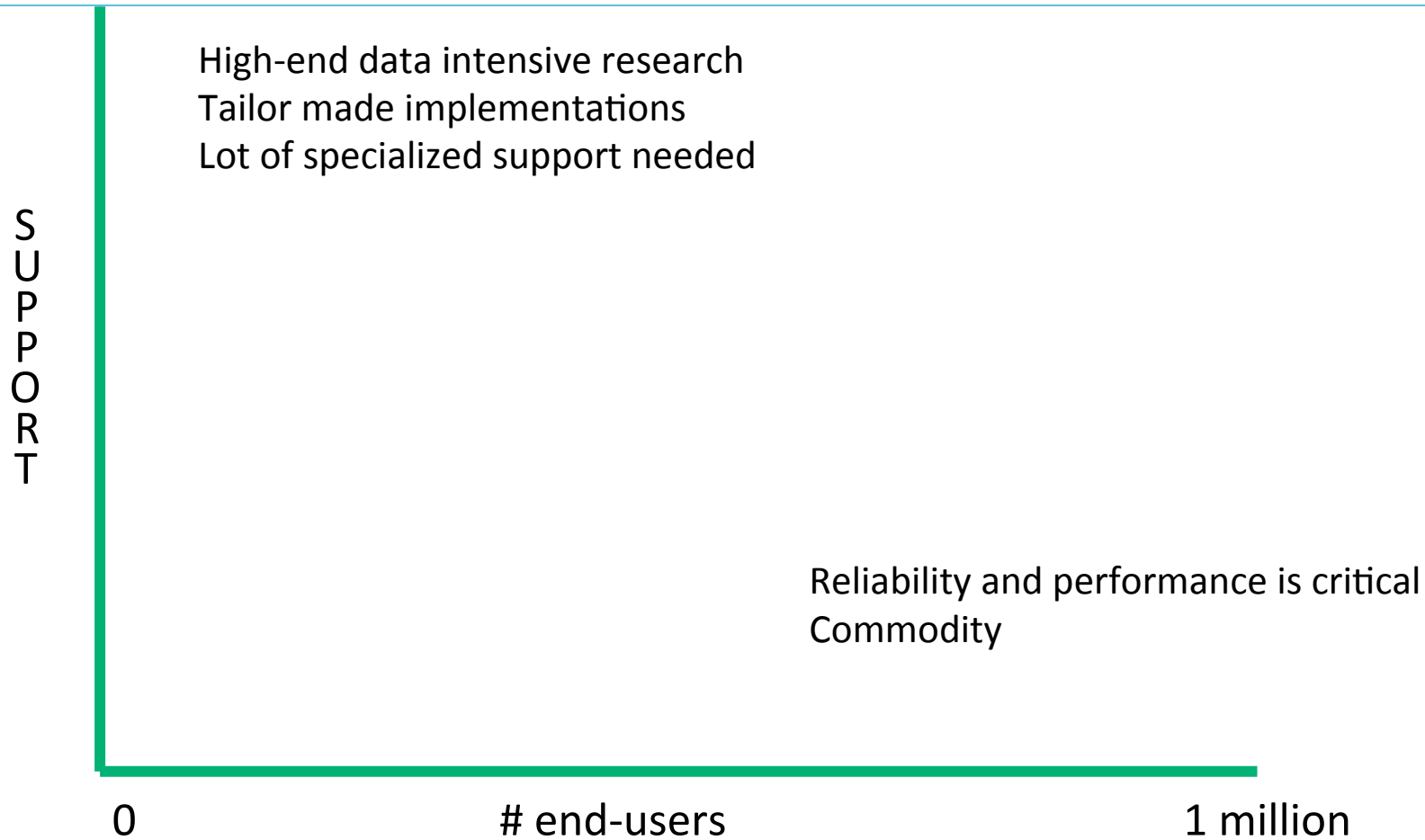
# Particle and high-energy physics



## Large Hadron Collider

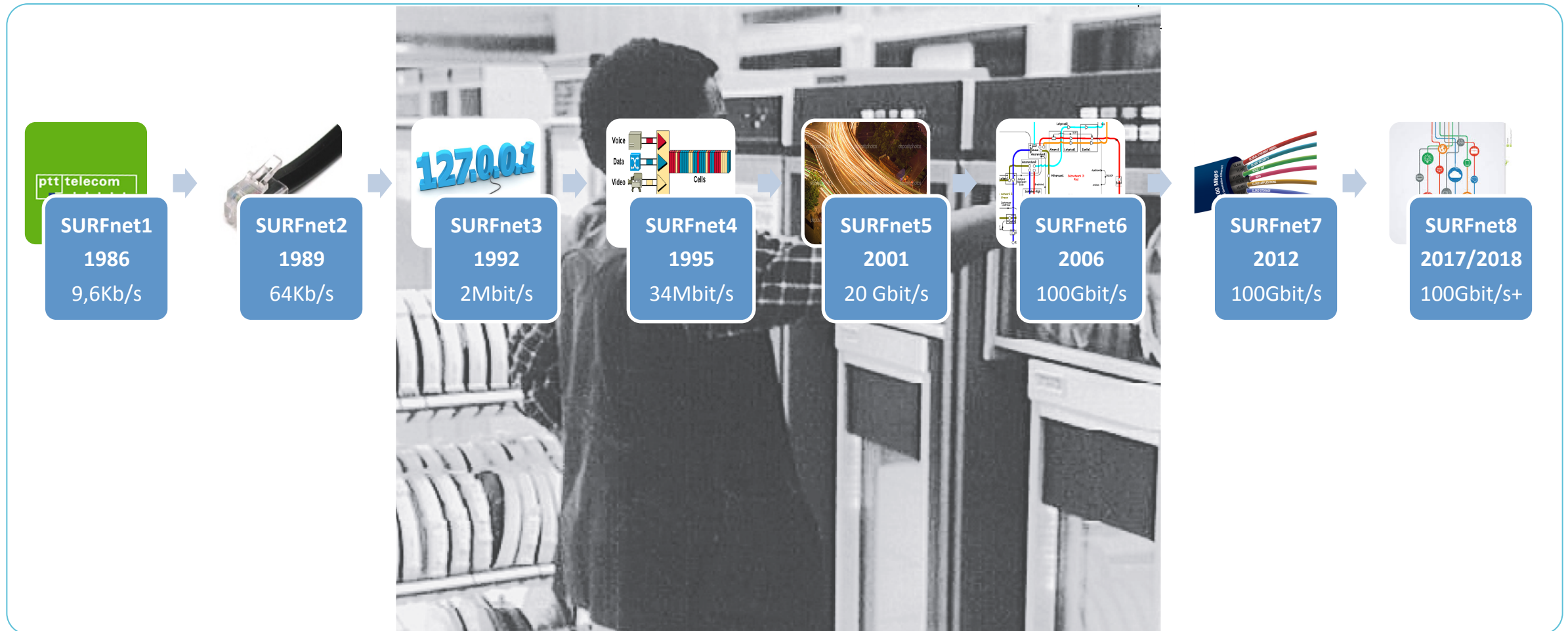
- Most powerful particle accelerator
- 15 million gigabytes a year
- Processed at 150 computing centres worldwide
- 8000 physicists access data
- CERN – Tier 0
- 11 large computing centres Tier 1

# Challenge for the SURFnet network



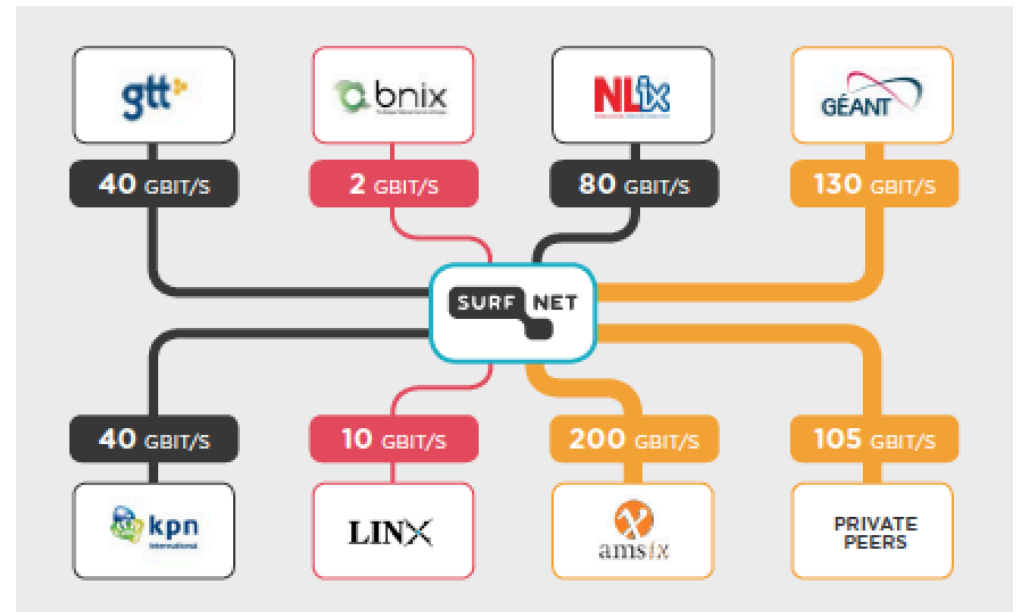


# The SURFnet Network -- The “flow” of innovation!

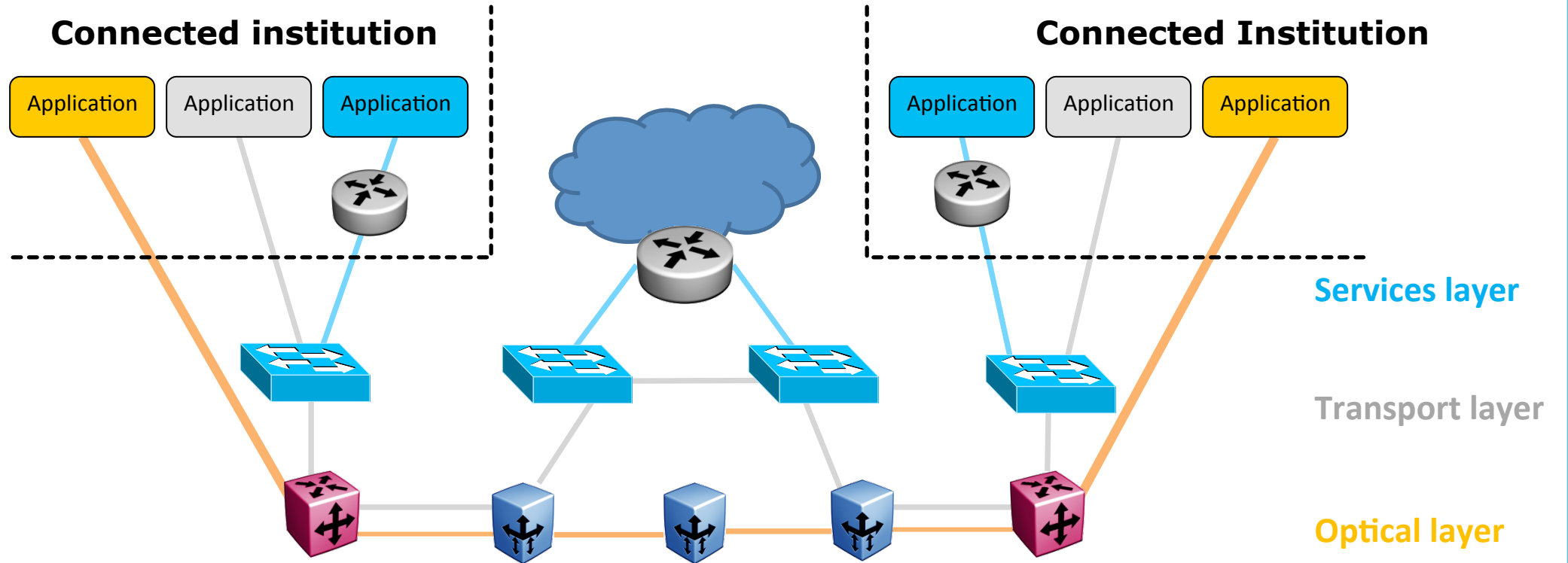


# SURFnet – traffic timeline

- IP traffic volume
  - In 2000, 543 TB in and 635 TB out
  - In 2005, 17707 TB in and 11515 TB out
  - In 2010, 45212 TB in and 34918 TB out
  - 2015, 57948 TB in and 93552 TB out
- External connectivity
  - 2000, 1.6 Gb/s
  - 2005 41.6 Gb/s
  - 2015, 607 Gb/s



# SURFnet network: Layered and scalable



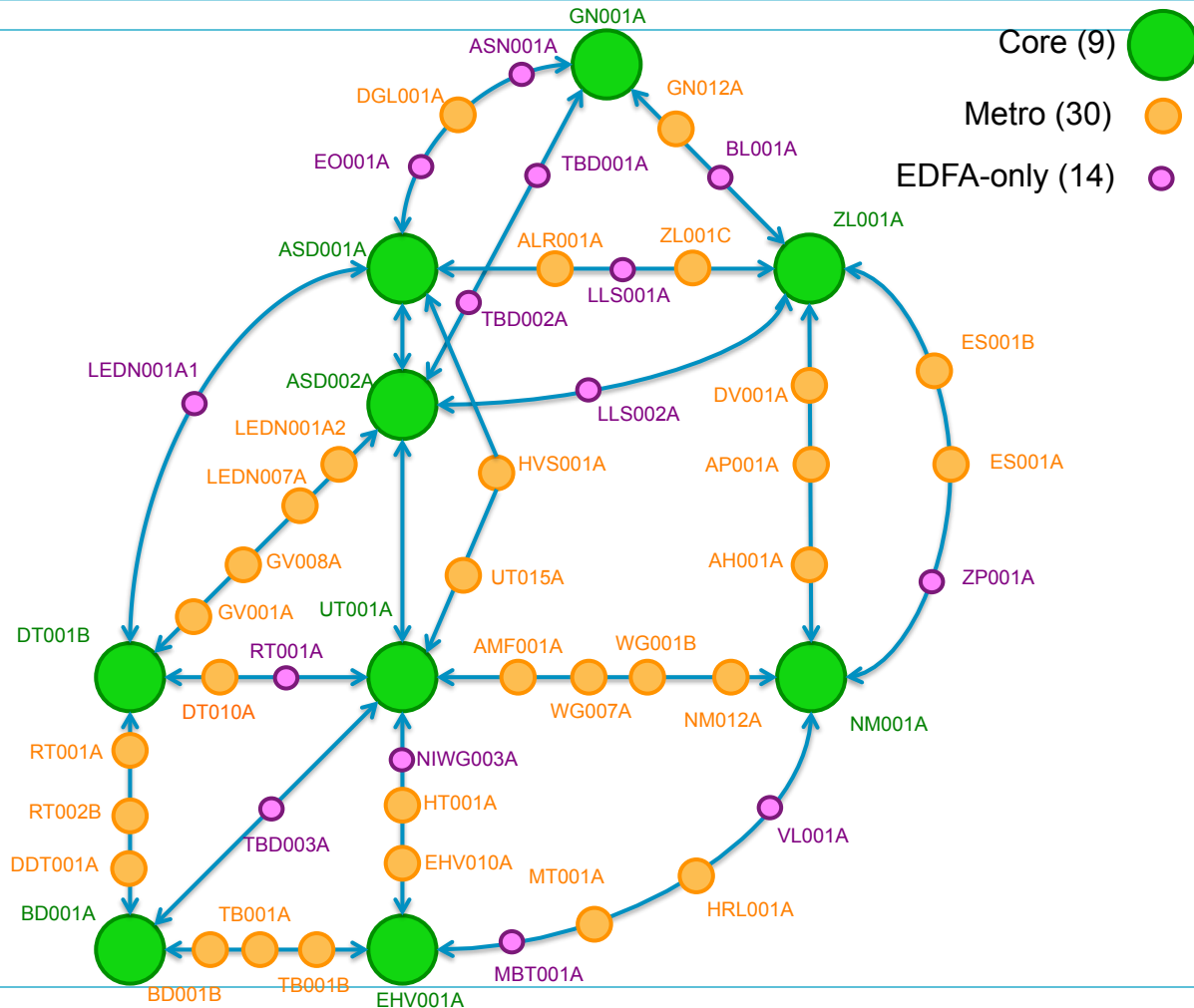
# Fiber infrastructure

2015 based on  
11.000 km of dark fiber

In 2005 this was  
only 6000km

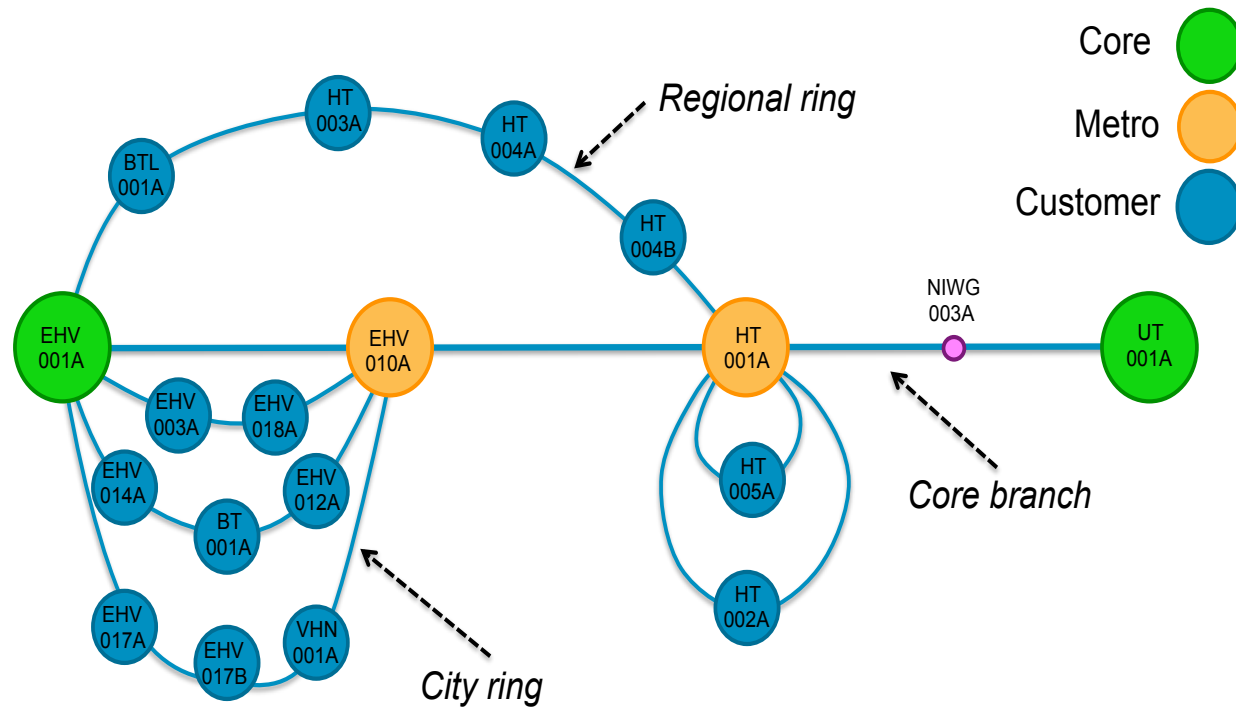


# SURFnet network topology: Photonic Layer



- Metro sites: nodal degree is 2
- Core sites: nodal degree  $>3$  (more traffic, better power arrangements and available rack space)

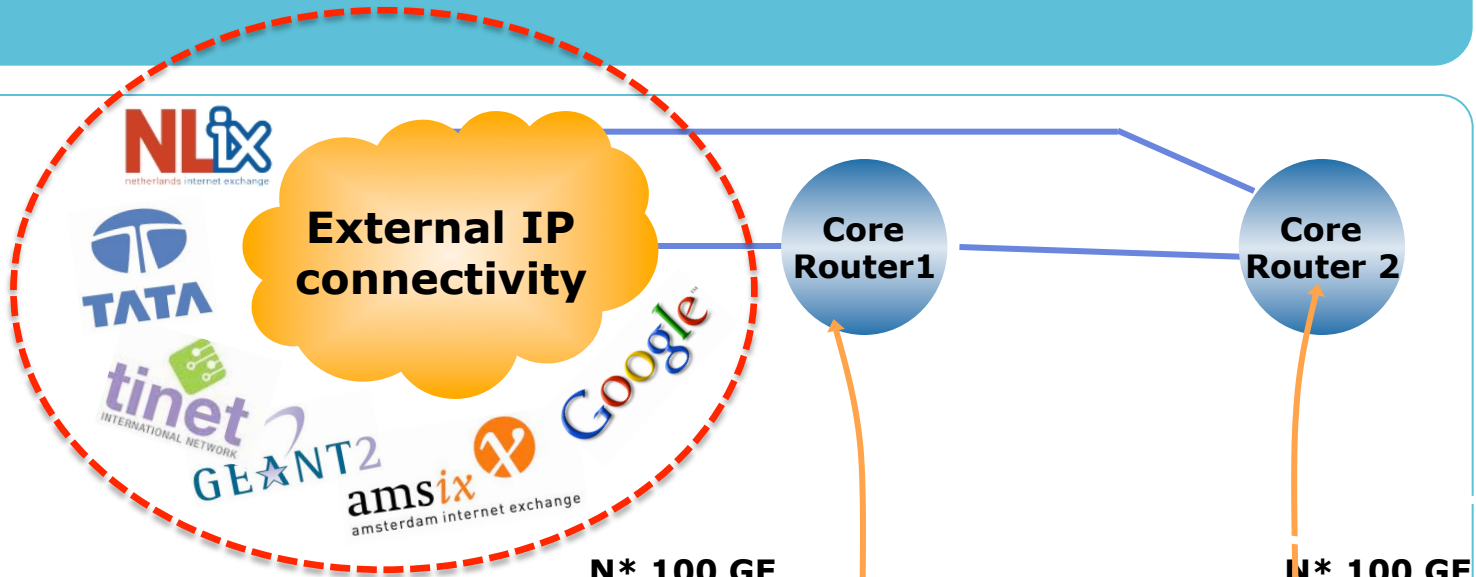
# SURFnet network topology (2)



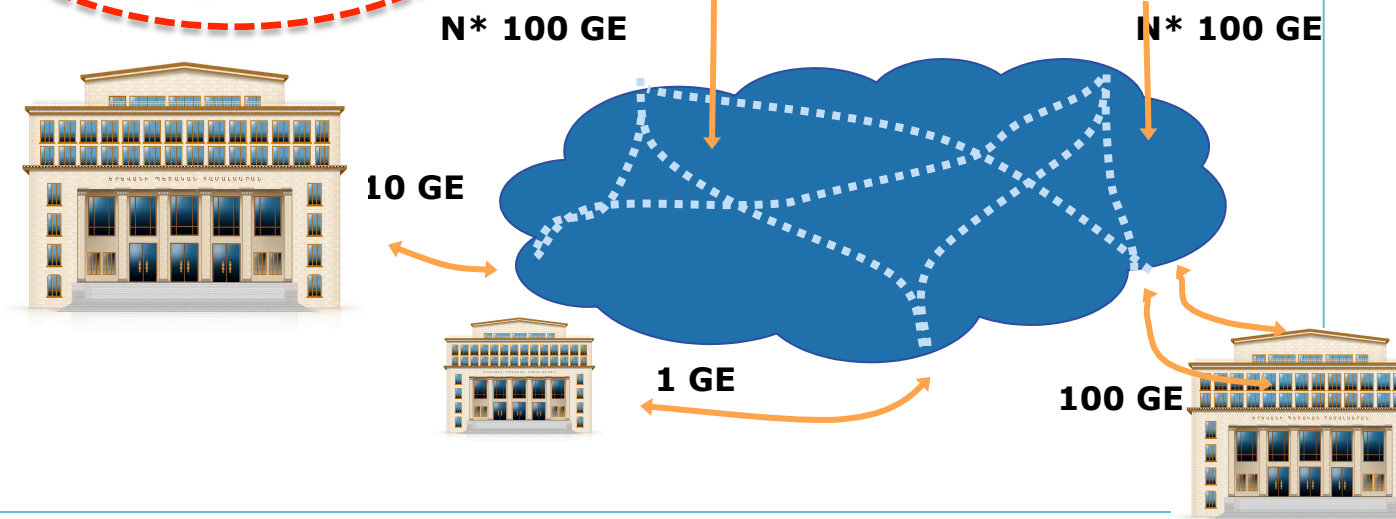
# Switching Layer

	#	Customer ports	Switch Fabric
Access nodes	250	1G to 10G	10 to 40Gb/s
Regional nodes	80	Multiple 1G and/or multiple 10G	100 to 240Gb/s
Core nodes	50	Multiple 10G	1Tb/s

# Routing Layer



	#	Router 1	Router 2
IP Routers	2		
10GE ports	122	60	64
100GE ports	12	7	5





# Some generic operational Challenges

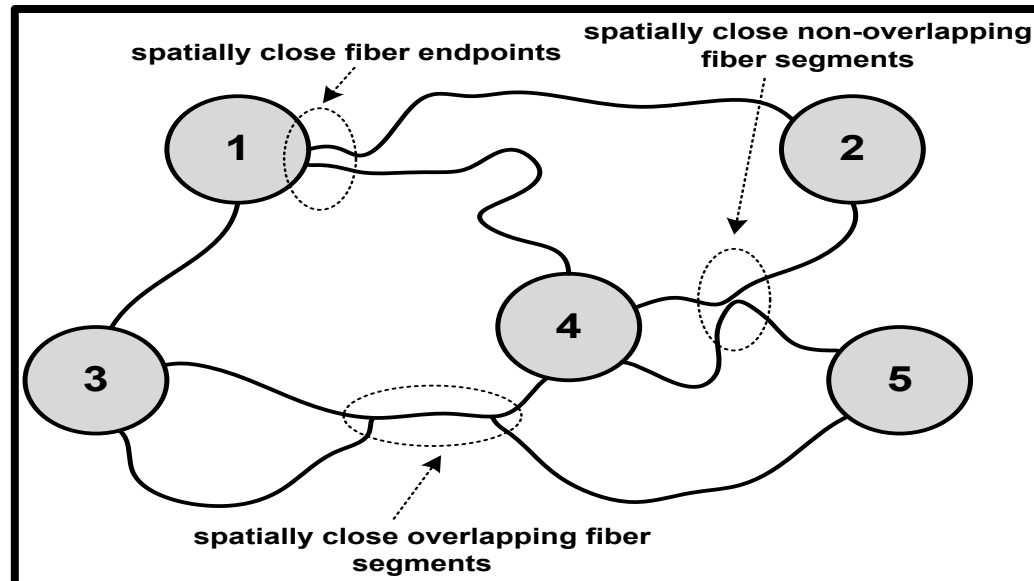
- Capacity or resource planning
- Reliability

# Reliability

- Network downtime is not acceptable anymore
- Non optimal interaction between network and application layer
- Numerous potential failure points
  - Multiple layers
  - Fibers (Single point of failures)
  - Each layer has numerous equipment
  - Each equipment has multiple ports/connection points
- Network architecture and graph can also be upgraded to improve reliability

# Reliability problems solved in Collaboration with TUDelft

- SPoF-disjoint paths
- Spatially-close fiber segments have a high chance of failing simultaneously in the event of disasters

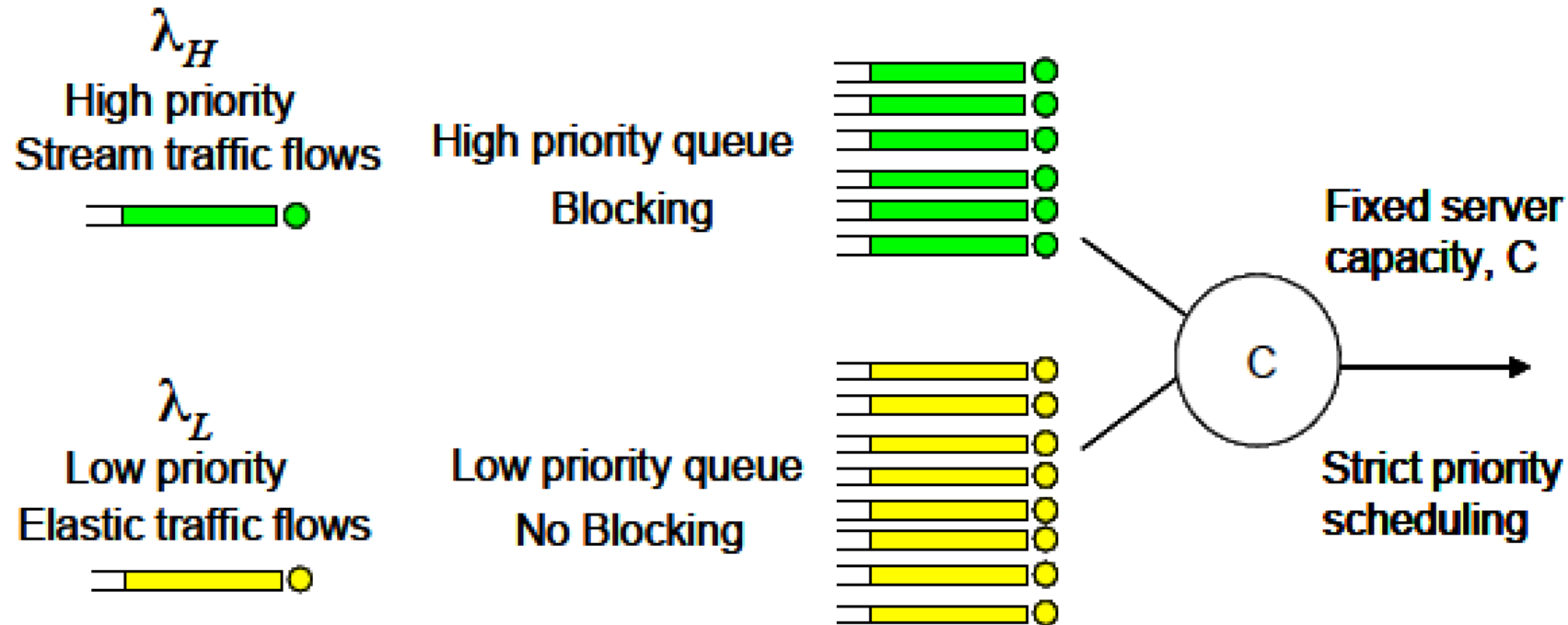


# Capacity and Resource planning

- Given a traffic matrix for an existing network topology
  - How should traffic be routed such that latency experienced by delay-sensitive traffic is minimized or SLAs are met
  - Traffic grooming is maximized
- How should the network topology be improved to increase reliability of network services (given a traffic matrix)?
- How to deal with dynamics in the traffic matrix? First model the traffic matrix itself?
- How much capacity (on all layers- photonic, switching and routing) should be planned as reserve and on which locations?
- When to upgrade?

# Capacity and Resource planning (traffic types)

- Different traffic types in network with different service level agreements

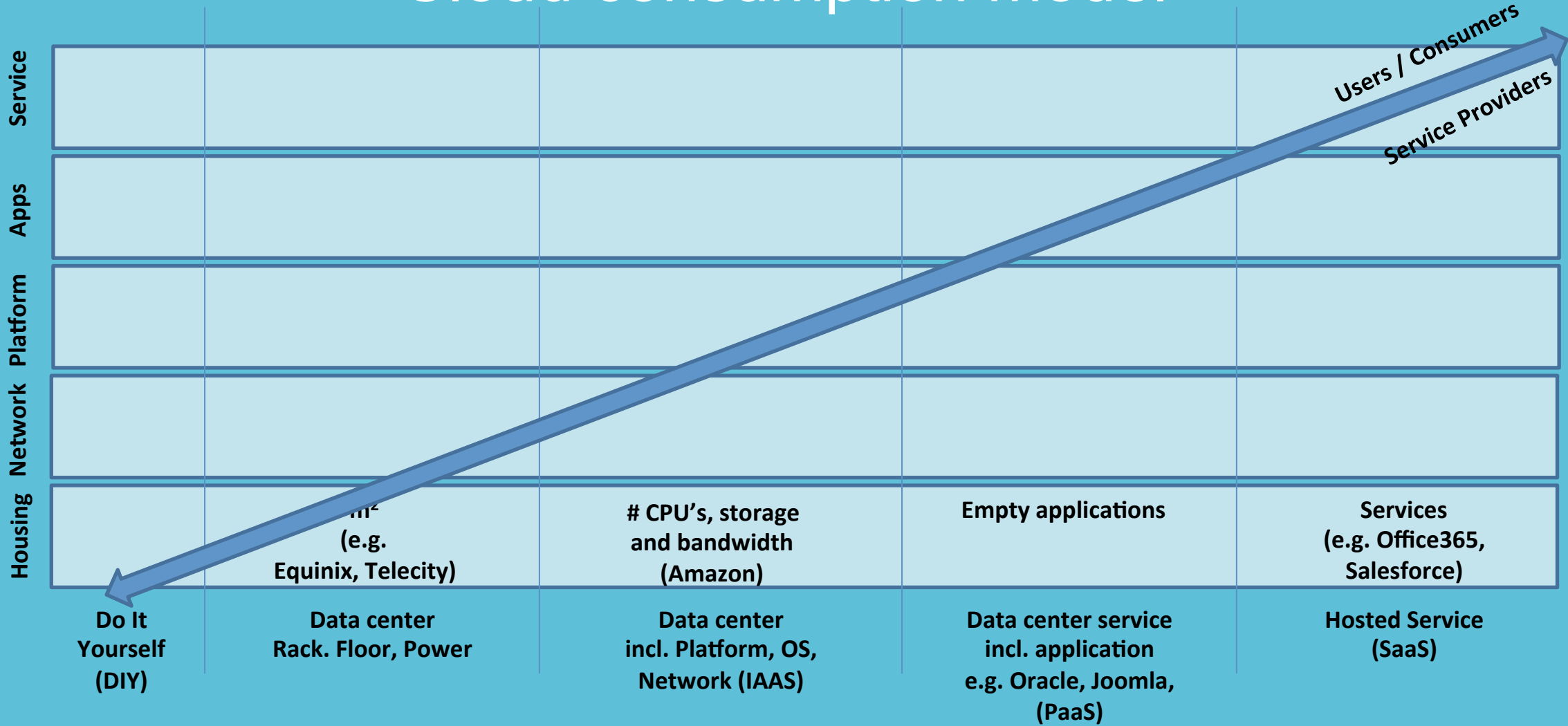


# New trends in ICT

- Virtualization in the datacenter of connected institution
- Datacenters in external locations
- Move to Infrastructure-, Platform- and Software-as-a-Service
- Outsourcing ICT

<https://www.surf.nl/en/knowledge-base/2015/best-practice-utrecht-university-greater-flexibility-with-the-multi-service-port.html>

# Cloud consumption model



Source: Routz ([www.routz.nl](http://www.routz.nl))



# Datacenter virtualization

- Virtualization
  - Agility and speed in datacenter needs to be matched on network level as well
  - Agility in network requires complete automation
  - Full potential can be realized through orchestration
- SURFnet network has to match the service agility as well
- Also relevant for e-infrastructure for researchers



# Datacenters

- Datacenters outside campus
  - Pros
    - Disaster recovery
    - Better facilities such as power supply etc
  - Challenges for networks
    - Longer network chain, multiple parties
    - Performance problems and troubleshooting
    - Interaction between network and application layer

# Cloud Services

- Pros
  - Lower costs through competition
  - Flexibility
- Challenges for network
  - Agility
  - Flexibility
  - On-demand connectivity
  - Adjust to cloud service requirement

# Outsourcing ICT/network operations

- ICT not core business of educational institutions
- Especially smaller institutions are outsourcing the operations
- Challenges
  - Specialized network functions might move from the campus network of institutions into the SURFnet network
  - Need for Network Functions Virtualization

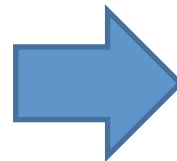
# What's next in networking? Software Defined Networking



Gespecialiseerde kenmerken

Gespecialiseerd control plane

Gespecialiseerde apparatuur



App

---- Open Interface ----

Control  
plane

of

Control  
plane

of

Control  
plane

---- Open Interface ----

Gespecialiseerde apparatuur

# Some existing challenges become more critical

- Reliability is becoming more important
- Interdependency between multiple connections of a single customer
- From point-to-point to multipoint-to-multipoint
- Longer network chains: Performance monitoring and interaction with higher layers

# New challenges

- Greater flexibility, service agility and on-demand connectivity required from the network
  - Integration with Cloud services and e-infrastructure through orchestration
- ➔ Models for capacity planning, traffic modeling become more important as provisioning in the long run will be automated

# Problem: performance guarantees vs efficiency

- Lightpaths
  - 100% Guaranteed bandwidth
  - Minimal delay and jitter
- Capacity planning for multiple lightpaths on a link
- Dynamic algorithm needed to estimate the (dynamic) traffic profile of the lightpath with the help of monitoring techniques
- Ensure almost lossless performance

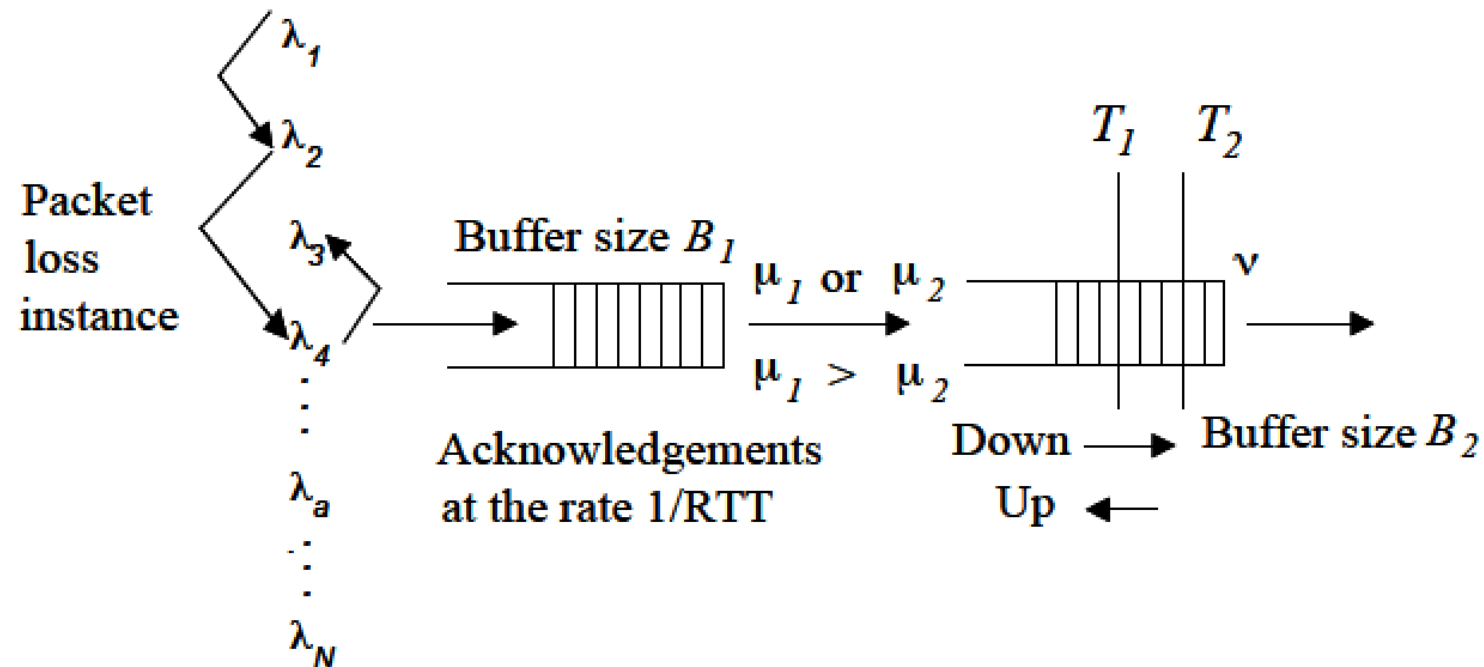
# Problem : interaction application and networking layer

- Network chains are longer
- Monitoring within a single domain is not sufficient
- Monitoring and troubleshooting over multiple domains is required
- Furthermore interaction with higher layer applications is critical to success, perception of performance on network layer
- Therefore, modeling the interaction with higher layers and generic guidelines for configuring parameters optimally is essential



# Problem: performance interaction application and networking layer

- For example, previous work on TCP and Ethernet congestion control



# Problem: performance interaction between application and networking layer

- Research required on interaction of higher layer application layer protocols with
  - network protocols or settings such as buffer lengths
  - Network latency and jitter
  - Very short outages
- For example
  - Storage and compute applications

# Problem: traffic modeling for Internet of Things

## Internet of Things

- Sensors everywhere
- Generate and transfer data
- How much data would stay within a local network
- How much would need to be transported over a wide area or backbone network?



Richa.malhotra[at]surfnet.nl



www.surfnet.nl



+31 88 787 3000



Creative Commons “Attribution” license:  
<http://creativecommons.org/licenses/by/3.0/>

