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Humanitarian logistics

A challenge for operations research

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Humanitarian logistics is important

- ▶ 2010, Earthquake in Haiti, 316.000 victims
- ▶ 2004, Indian Ocean Tsunami, 230.000 – 310.000 victims
- ▶ 2008, Nargis Cyclone in Myanmar, 138.000 victims
- ▶ 2011, Tohoku earthquake and tsunami in Japan, 15.000 – 20.000 victims
- ▶ ...



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P.A. Trunick (2005)

“Logistics accounts for 80% of the disaster relief effort”



Humanitarian logistics

Luk Van Wassenhove

Humanitarian logistics is like organizing the Olympic games



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- ▶ without knowing where they will take place,
- ▶ how many spectators to expect,
- ▶ how many competitors will be competing in which sports.



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...and

co-organized by dozens of stakeholders, each with their own objectives.



Disaster management phases





Disaster management phases



Most important rule

Do not make it worse!



Planning problems

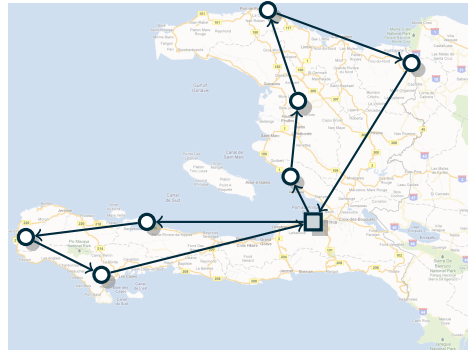
- ▶ Operational
 - ▶ “vehicle routing”
- ▶ Strategic/tactical
 - ▶ “network design”
 - ▶ “location”
- ▶ Integrated





Planning problems

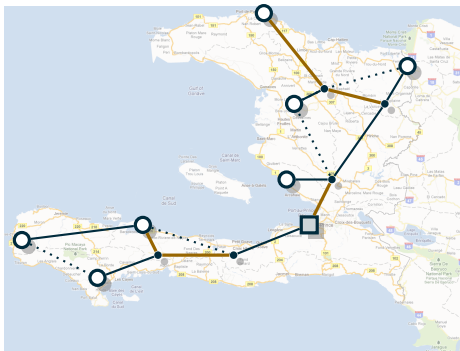
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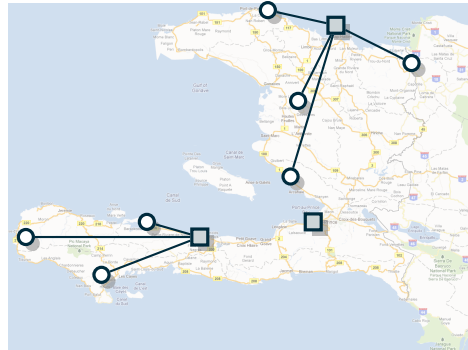
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An example: Haïti

- ▶ At the time of the disaster
 - ▶ Poorest nation in the Western hemisphere
 - ▶ 54% live on less than \$1 per day
 - ▶ Illiteracy of 44%
 - ▶ 46% do not have access to drinking water



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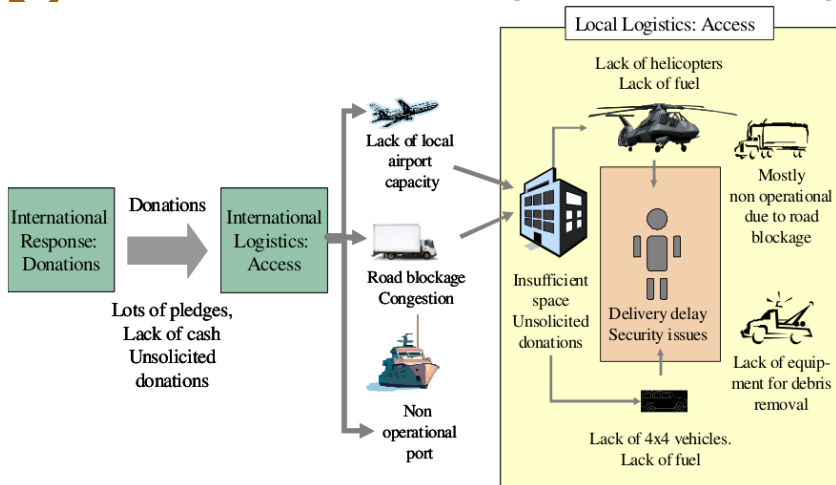


An example: Haïti

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 - ▶ 46% do not have access to drinking water
 - ▶ ± **10,000 NGOs active**
- ▶ After the disaster
 - ▶ Lots of effort towards wrong actions (e.g., rapid disposal of bodies)
 - ▶ Donations of unnecessary items, overwhelming local aid (e.g., ± 500 tonnes of medicines in the first two weeks)
 - ▶ “Medical tourism”
 - ▶ Well-meaning volunteers with little skills



Haiti: how logistics went wrong



Source: Van Wassenhove, Pedraza Martinez and Stapleton (2010)



Nestlé donates > \$1,000,000





Some thoughts on the use of OR in humanitarian situations

- ▶ Operations *Management* is clearly useful
 - ▶ Inventory policy
 - ▶ Bottleneck identification
 - ▶ Global sourcing strategies
 - ▶ ...



Some thoughts on the use of OR in humanitarian situations

- ▶ Operations *Management* is clearly useful
 - ▶ Inventory policy
 - ▶ Bottleneck identification
 - ▶ Global sourcing strategies
 - ▶ ...
 - ▶ BUT: efficiency is often difficult to achieve
- ▶ Use of operations *Research* less clear

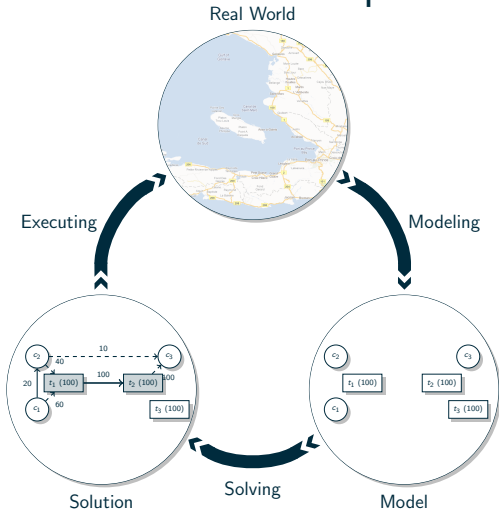


When *can* OR be useful

- ▶ Strategic/tactical planning
 - ▶ *Before* the disaster: preparedness, prepositioning of supplies and materials, building of humanitarian infrastructure (e.g., location of warehouses)
 - ▶ *After* the disaster: rebuilding the infrastructure in a sustainable way
- ▶ Operational
 - ▶ Only after intense preparation
 - ▶ Perhaps: use rules of thumb derived from efficient algorithms

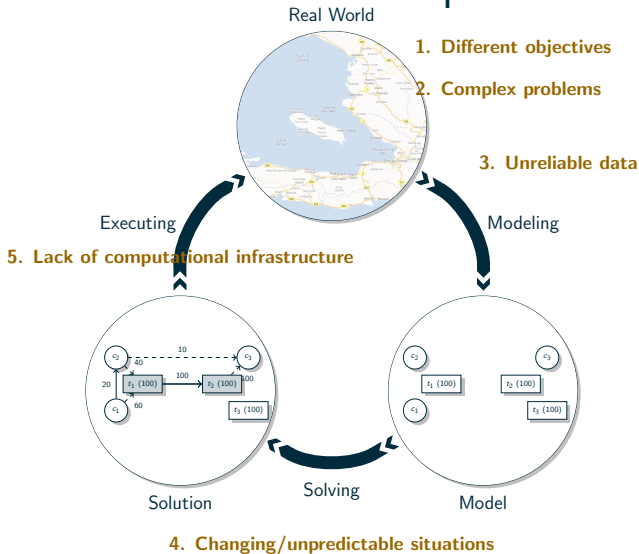


The optimization cycle





The optimization cycle



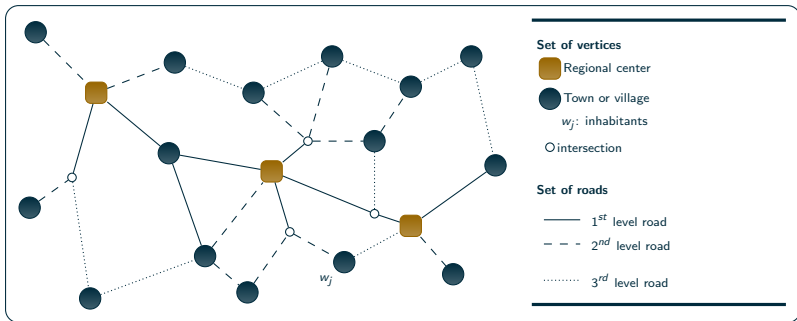


Challenges for OR

	Problem	Solution
1	Different objectives	Advanced modeling
2	Difficult problems	Advanced modeling
3	Unreliable data	Robust models, based on available data, pre-storing as much info as possible
4	Changing/unpredictable situations	Robust and flexible methods
5	Lack of computational infrastructure	Develop rules of thumb



The accessibility arc upgrading problem



A-AUP Accessibility arc upgrading problem

Find an optimal arc upgrading strategy that maximises the accessibility

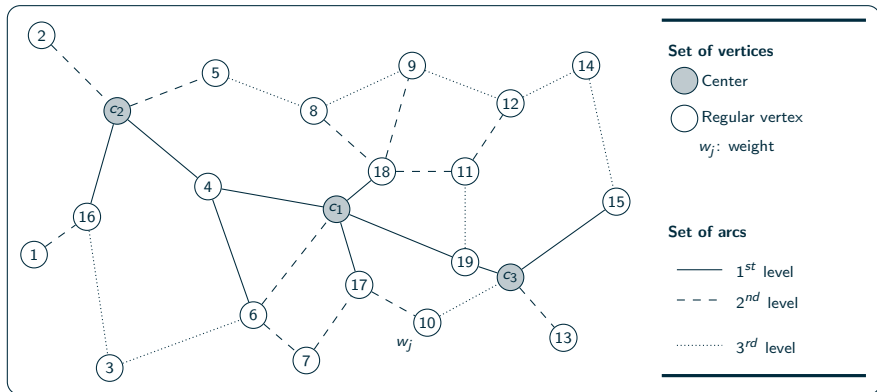


Notation

\mathcal{V}	Set of vertices
	\mathcal{V}_1 Centres
	\mathcal{V}_2 regular vertices
\mathcal{E}	Set of arcs
w_j	Weight of vertex j
t_{el}	Time to traverse the arc e at level l
p_{el}	Cost of upgrading the arc e to level l
B	Financial budget



Problem definition





How is accessibility defined?

Definition

Accessibility is the degree of ease with which people or communities can access locations to satisfy their basic social and economic needs



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Definition

Accessibility is the degree of ease with which people or communities can access locations to satisfy their basic social and economic needs

How do we measure accessibility?

Weighted sum of the time required to travel from each vertex j to its closest regional center

$$\sum_{j \in \mathcal{V}_2} \left\{ w_j \times \min_{i \in \mathcal{V}_1} \{ SP_{ij} \} \right\}$$



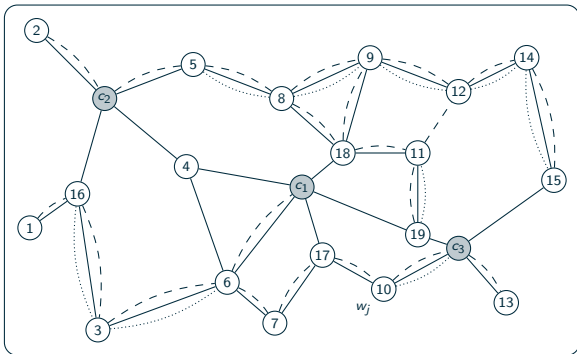
A-AUP: Shortest path formulation

$$\begin{aligned} \min \sum_{j \in \mathcal{V}_2} & \left(w_j \min_{i \in \mathcal{V}_1} \{ SP_{ij}(\mathbf{x}) \} \right) \\ \sum_{e \in \mathcal{E}} \sum_{l \in \mathcal{L}_e} & p_{el} x_{el} \leq B \\ x_{el} \in \{0, 1\} & \forall e \in \mathcal{E}, \quad \forall l \in \mathcal{L}_e \end{aligned}$$



Two related decisions

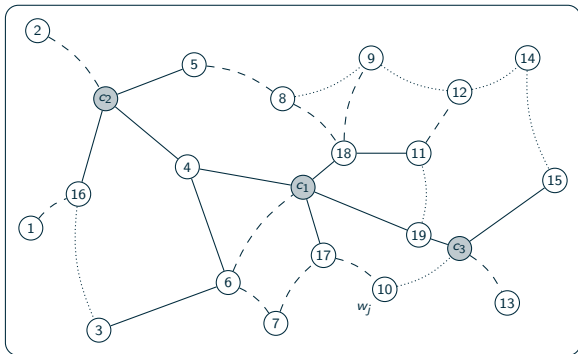
1. Arcs to be upgraded
2. Paths to connect regular vertices to centres





Example 1

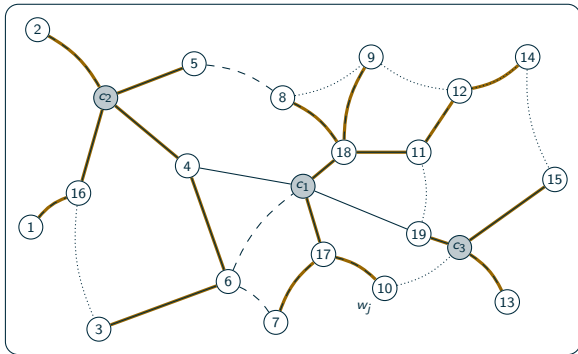
The solution of the shortest path problem depends on the upgrading decisions





Example 1

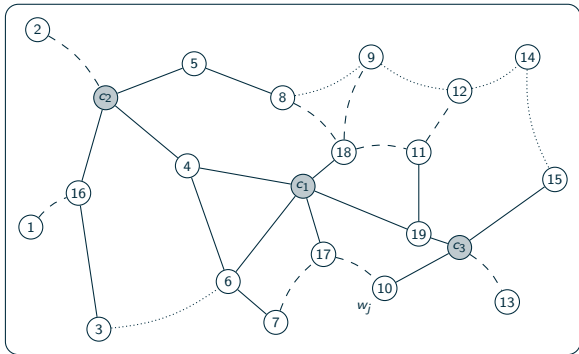
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Example 2

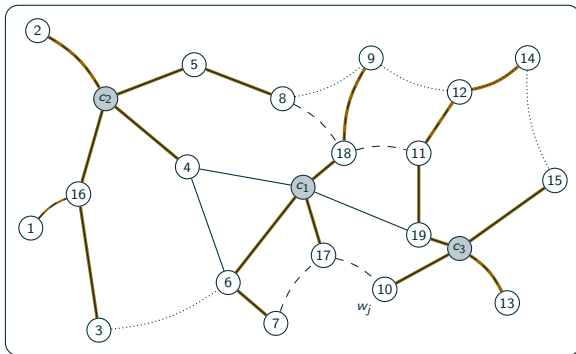
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Example 2

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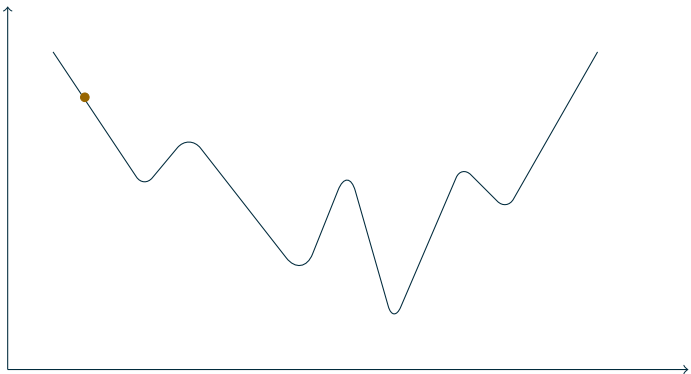
Variable neighbourhood search

- ▶ Three moves are considered
 1. Upgrade
 2. Downgrade
 3. Combined move (Upgrade + Downgrade)
- ▶ Two procedures to move the search away from local optima
 1. Strategic oscillation
 2. Shaking



Variable neighbourhood search

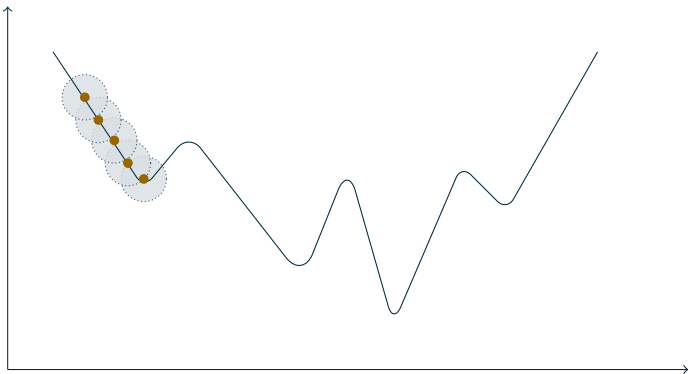
- ▶ Start from an initial feasible solution
- ▶ Iterate over the neighbourhoods





Variable neighbourhood search

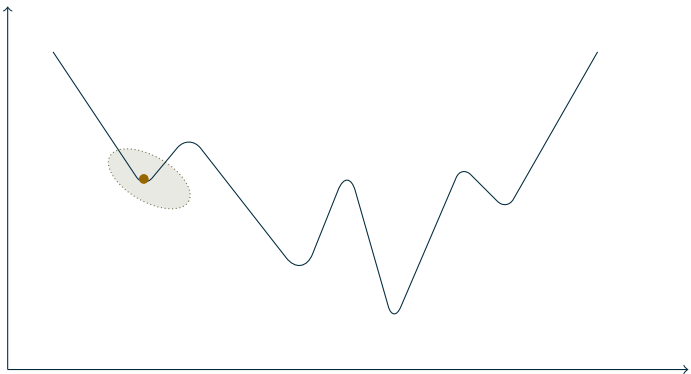
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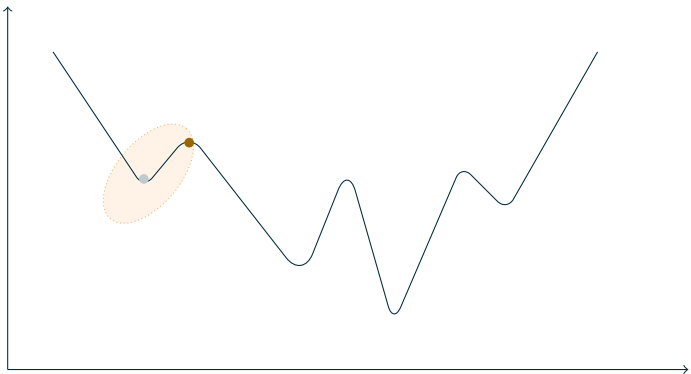
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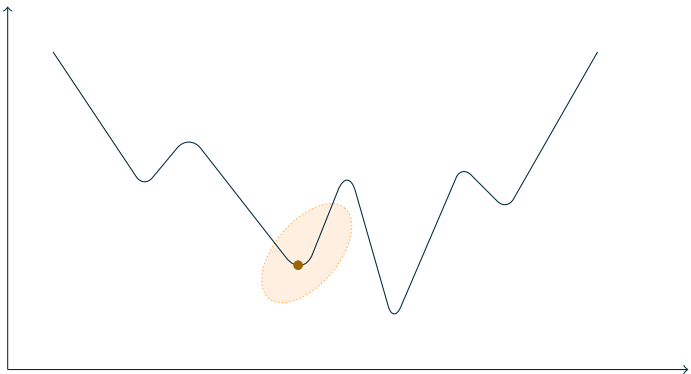
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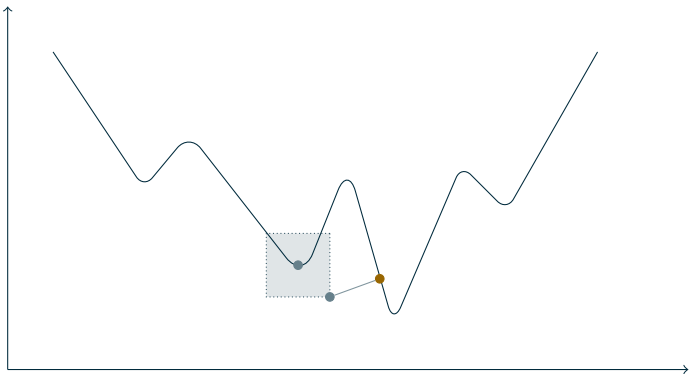
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Variable neighbourhood search

- ▶ **Strategic oscillation:** Allow infeasible solutions
- ▶ Recover feasibility





Variable neighbourhood search

Special features of our VNS

- ▶ For a given upgrading strategy, the accessibility measure is computed by solving a MCFP
- ▶ Information from the MCFP is used to select the neighbouring solution
- ▶ As MCFPs are solved intensively, we have used re-optimisation techniques



VNS for the A-AUP

%budget	100	200	400
20	1.75	2.55	2.87
50	1.81	2.44	2.69
70	1.45	1.80	2.11
100	0.52	0.73	0.79

- ▶ The average gap to optimality is less than 3.0 %
- ▶ Instances with tight budget and large number of nodes have larger average gaps



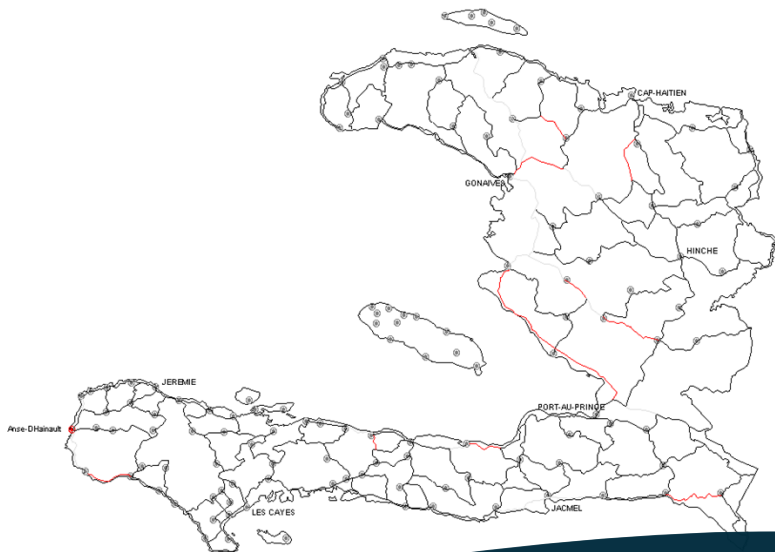
Why is this study useful?

vertices	100		200		400	
	Min.	Av.	Min.	Av.	Min.	Av.
20	46.39	65.21	51.85	67.85	54.25	68.87
50	67.20	88.02	79.12	89.05	78.98	89.70
70	78.26	94.50	87.28	94.87	87.43	95.43
100	90.83	98.65	94.11	98.66	94.64	98.92

- ▶ Large improvements in accessibility can be obtained by allocating the scarce resources properly
- ▶ On average around 89 % of the improvement target is obtained with a budget level of 50 % of the total amount required



Application to Haïti





Conclusions and future research

- ▶ The Accessibility arc upgrading problem (A-AUP) is a potentially useful problem
- ▶ We develop an efficient VNS for it
 - ▶ The exact approach uses Cplex to solve a mathematical model
 - ▶ The VNS can be easily extended to consider additional constraints



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- ▶ We develop an efficient VNS for it
 - ▶ The exact approach uses Cplex to solve a mathematical model
 - ▶ The VNS can be easily extended to consider additional constraints
- ▶ How/who can we help?



General conclusions

- ▶ Humanitarian logistics is a true challenge for OR



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(and humanitarian organization culture does not help)



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- ▶ OR is *potentially useful*



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- ▶ OR is *potentially useful*
(BUT we need to rethink the way we do things somewhat)